1	STATE OF NEW HAMPSHIRE
2	PUBLIC UTILITIES COMMISSION
3	
4	June 23, 2022 - 9:08 a.m. 21 South Fruit Street
5	Suite 10 Concord, NH
6	
7	[Hearing also conducted via Webex]
8	RE: DE 22-010
9	PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE d/b/a EVERSOURCE ENERGY:
L 0	Petition to Approve 2022 Regulatory Reconciliation Adjustment.
L1	
L 2	PRESENT: Chairman Daniel C. Goldner, Presiding Commissioner Carleton B. Simpson
L 3	Tracey Russo, Clerk Doreen Borden, PUC Hybrid Hearing Host
L 4	boreen borden, roc nybrid hearing host
L 5	APPEARANCES: Reptg. Public Service Company of New
L 6	Hampshire d/b/a Eversource Energy: Jessica Buno Ralston, Esq.
L 7	(Keegan Werlin)
L 8	Reptg. New Hampshire Dept. of Energy: Paul B. Dexter, Esq.
L 9	Stephen Eckberg, Analyst/Electric Group (Regulatory Support Division)
20	
21	
22	
23	Court Reporter: Steven E. Patnaude, LCR No. 52
24	

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5		Robert D. Allen, Jennifer J. Hebsch, and Russel D. Johnson	
6		(03-01-22)	
7	2	Prefiled Testimony of Marisa B. Paruta and Edward A. Davis	premarked
8		(04-29-22)	
9	3	Attachments MBP-EAD-1 through 9 (06-03-22)	premarked
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17		Atty. Dexter at Pages 64 & 179)	
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20			
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22			
23			
24			

1	PROCEEDING
2	CHAIRMAN GOLDNER: Okay. Good morning.
3	I'm Commissioner Goldner. I'm joined by
4	Commissioner Simpson.
5	We're here today in Docket DE 22-010
6	regarding the Eversource Energy 2022 Regulatory
7	Reconciliation Adjustment.
8	Let's take appearances, beginning with
9	Eversource.
10	MS. RALSTON: Jessica Ralston, from the
11	law firm of Keegan Werlin, on behalf of
12	Eversource Energy.
13	CHAIRMAN GOLDNER: Thank you. And the
14	New Hampshire Department of Energy.
15	MR. DEXTER: Good morning, Chairman
16	Goldner, Commissioner Simpson. Paul Dexter,
17	appearing on behalf of the Department of Energy.
18	CHAIRMAN GOLDNER: Very good.
19	For preliminary matters, we have
20	Exhibits 1 through 6 prefiled and premarked for
21	identification. Any material identified as
22	"confidential" in the filings will be treated as
23	confidential during the hearing.

Is there anything else that we need to $% \left\{ 1\right\} =\left\{ 1\right\} =\left\{$

24

1	cover regarding exhibits?
2	[No verbal response.]
3	CHAIRMAN GOLDNER: No? Seeing none.
4	Are there any other preliminary matters, before
5	we have the witnesses sworn in?
6	MS. RALSTON: I just wanted to note
7	that we had previously asked for permission to
8	have Witness Edward Davis participate remotely.
9	And, now, due to a COVID exposure, we also have
10	Marisa Paruta participating remotely.
11	I just wanted to make sure all the
12	parties were aware of that last-minute change.
13	CHAIRMAN GOLDNER: Okay. Are there any
14	concerns from the New Hampshire Department of
15	Energy?
16	MR. DEXTER: No. The Department of
17	Energy supports that approach. Thank you.
18	CHAIRMAN GOLDNER: Okay. Very good.
19	Anything else, Attorney Ralston?
20	MS. RALSTON: No.
21	CHAIRMAN GOLDNER: Okay, very
22	good.
23	Mr. Patnaude, if you could swear in the
24	witnesses please.

```
1
                    (Whereupon RUSSEL D. JOHNSON,
 2
                    ROBERT D. ALLEN, MARISA B. PARUTA, and
 3
                    EDWARD A. DAVIS were duly sworn by the
 4
                    Court Reporter.)
 5
                    CHAIRMAN GOLDNER: Okay. Very good.
 6
         We'll begin with the Company, and Attorney
 7
         Ralston.
 8
                    MS. RALSTON:
                                  Thank you.
                    RUSSEL D. JOHNSON, SWORN
 9
10
                     ROBERT D. ALLEN, SWORN
11
                    MARISA B. PARUTA, SWORN
                     EDWARD A. DAVIS, SWORN
12
13
                       DIRECT EXAMINATION
14
    BY MS. RALSTON:
15
         And I'll begin with Mr. Johnson. Would you
16
         please state your full name, Company position,
17
         and responsibilities?
18
         (Johnson) My name is Russel Johnson. I am the
    Α
19
         Director of Distribution Engineering. I am
20
         responsible for optimizing performance of the
21
         distribution system assets in New Hampshire, and
22
         ensuring customer reliability.
23
         And are you familiar with the exhibit that has
24
         been marked as "Exhibit 1", which is your joint
```

```
testimony and supporting attachments,
 1
 2
         co-sponsored with Jennifer Hebsch and Robert
 3
         Allen?
 4
          (Johnson) Yes, I am.
 5
         And what parts of that testimony were you
 6
         responsible for?
 7
          (Johnson) I was responsible for Part V of the
    Α
 8
         initial testimony, regarding the Company's
          "Reliability Performance in 2021", and the
 9
10
         Reliability Report, included as Attachment
11
         RDA/JJH/RDJ-3.
12
         And what parts of that exhibit was Ms. Hebsch
13
         responsible for?
14
    Α
         (Johnson) Ms. Hebsch was also responsible for
15
         Part V of the initial testimony, regarding the
16
         Company's "Reliability Performance in 2021", and
17
         also the Reliability Report included by the same
18
         attachment.
19
         And do you have any corrections or amendments to
    Q
20
         your Exhibit 1?
21
         (Johnson) No, I do not.
    Α
22
    Q
         And are you adopting those portions of Exhibit 1
23
         that you and Ms. Hebsch were responsible for as
24
         part of your sworn testimony today?
```

```
1
          (Johnson) Yes, I am.
 2
         Thank you. Mr. Allen, would you please state
 3
         your full name, Company position, and
 4
         responsibilities?
 5
         (Allen) Yes. Good morning. Robert Allen,
 6
         Manager of Vegetation Management for Eversource.
 7
         I'm responsible for providing support to the
 8
         Company's New Hampshire Vegetation Management
 9
         Program.
10
         And are you familiar with the exhibit marked as
11
         "Exhibit 1", which is your joint testimony and
         supporting attachments, co-sponsored with
12
         Jennifer Hebsch and Russel Johnson?
13
14
         (Allen) Yes, I am.
    Α
15
         And what parts of that testimony were you
    Q
16
         responsible for?
17
    Α
         (Allen) I'm responsible for Parts II, III, and IV
18
         of the initial testimony, regarding the Company's
         "Vegetation Management Program", the Company's
19
20
         Vegetation Management performance in 2021, and
21
         the Company's Vegetation Management Plan for
22
         2022.
23
                    I'm also responsible for the
24
         attachments labeled as "RDA/JJH/RDJ-1" and "2".
```

```
1
         These attachments provide the Company's 2021
 2
         Vegetation Management Plan and Performance
 3
         Report, and the Company's 2022 Vegetation
 4
         Management Plan proposal.
 5
         And do you have any corrections or amendments to
 6
         Exhibit 1?
 7
         (Allen) No, I do not.
    Α
 8
         And are you adopting those portions of Exhibit 1
 9
         that you were responsible for as part of your
10
         sworn testimony today?
11
         (Allen) Yes, I am.
    Α
12
         Thank you. Ms. Paruta, would you please state
13
         your full name, Company position, and
14
         responsibilities?
15
         (Paruta) Yes. Good morning. Can everyone hear
    Α
16
         me okay?
17
    Q
         We can.
18
         (Paruta) My name is Marisa Paruta. And I'm the
19
         Director of New Hampshire and Connecticut Revenue
20
         Requirements. And, in that role, I'm responsible
21
         for the coordination, implementation of the
22
         revenue requirements and the cost of service
23
         calculations, regulatory filings, and any
24
         associated revenue requirements correspondence
```

```
and necessities due for both New Hampshire and
 1
 2
         Connecticut. And that is for both our electric
 3
         and natural gas utility companies for Eversource
 4
         Energy.
 5
         Thank you. And are you familiar with the exhibit
 6
         marked as "Exhibit 2", which is your joint
 7
         testimony with Edward Davis, that was filed on
 8
         April 29th, 2022?
 9
    Α
         (Paruta) Yes, I am.
10
         And what portion of Exhibit 2 are you responsible
11
         for?
12
         (Paruta) I'm responsible for the calculation of
13
         the RRA components that relate to the regulatory
14
         assessments, the vegetation management costs, the
15
         property tax expense reconciliation, the storm
16
         cost amortization reconciliation, and the rate
17
         case expense amortization reconciliation.
18
         And are you also familiar with the exhibits that
    Q
19
         have been marked as "Exhibits 3" and "6", which
20
         are Attachments MBP/EAD-1 through 9, as filed on
21
         June 3rd and June 16th of 2022?
22
    Α
         (Paruta) Yes, I am.
23
         And does Exhibit 6 replace Exhibit 3 as the
24
         correct version of these attachments?
```

```
1
          (Paruta) Yes, it does.
 2
         And are you familiar with the exhibit that has
 3
         been marked as "Exhibit 5", which is the
         Company's response to Data Request DOE 1-9, and
 4
 5
         that was sponsored by you?
 6
    Α
         (Paruta) Yes, I am.
 7
    Q
         Do you have any changes or amendments to Exhibits
 8
         2, 3, 5, or 6?
 9
         (Paruta) I do not. All the necessary changes
10
         have been made to Exhibit -- that have been made
11
         to Exhibit 3, those are reflected in the
12
         Exhibit 6, as we filed on June 16th.
13
         And do you adopt Exhibits 2, 3, 5, and 6 as part
    Q
14
         of your sworn testimony today?
15
    Α
         (Paruta) Yes, I do.
16
         Thank you. Mr. Davis, would you please state
17
         your full name, Company position, and your
18
         responsibilities for purposes of this docket?
19
         (Davis) Yes. Good morning. My name is Edward
    Α
20
         Davis. And I am the Director of Rates for
21
         Eversource Energy.
22
         And what are your responsibilities in that role?
23
    Α
         (Davis) So, in that role, I'm responsible for
24
         activities related to rate design, cost of
```

```
1
         service, and rates administration, for the
 2
         Connecticut, Massachusetts, and New Hampshire
 3
         operating companies.
 4
         And are you familiar with the exhibit marked as
 5
          "Exhibit 2", which is your joint testimony with
 6
         Marisa Paruta, that was filed on April 29th,
 7
         2022?
          (Davis) Yes, I am.
 8
    Α
 9
         And what portion of Exhibit 2 are you responsible
    Q
10
         for?
11
          (Davis) I am responsible for the calculation of
12
         the lost base revenue component of the proposed
13
         RRA rate. They're included -- that's included in
14
         this exhibit. And for application of the
15
         components of the RRA to calculate the overall
16
         RRA rate, and calculations of individual RRA
17
         rates by rate class, as well as bill impacts and
18
         tariff changes.
19
         And are you familiar with the exhibits marked as
    Q
20
          "Exhibits 3" and "6", which are Attachment
21
         MBP/EAD-1 through 9, as filed on June 3rd and
22
         June 16th of 2022?
23
    Α
          (Davis) Yes, I am.
24
         And does Exhibit 6 replace Exhibit 3 as the
```

```
1
         correct version of these attachments?
 2
         (Davis) Yes, it does.
 3
         Are you familiar with the exhibit marked as
 4
         "Exhibit 4", which is your testimony and
 5
         supporting attachments, filed on April 29th of
 6
         2022 regarding lost base revenues due to net
 7
         metering?
 8
         (Davis) Yes, I am.
 9
         Do you have any corrections or amendments to
    Q
10
         Exhibits 2, 3, 4, or 6?
11
         (Davis) I do not. All necessary changes to
12
         Exhibit 3 are reflected in Exhibit 6, as filed on
13
         June 16th, 2022. And I have no further changes
14
         to these exhibits.
         Do you adopt Exhibits 2, 3, 4, and 6 as part of
15
    Q
16
         your sworn testimony today?
17
    Α
         (Davis) Yes, I do.
18
         Thank you. Ms. Paruta, the Company filed revised
    Q
19
         versions of Attachments MBP/EAD-1 through 9 on
20
         June 3rd, and again on June 16th. Could you
21
         provide a brief summary of the changes that were
2.2
         included in these revised versions of the
23
         attachments?
24
         (Paruta) Yes. The Company filed revised versions
```

of these attachments on June 3rd, marked as "Exhibit 3", to incorporate, essentially, what I'm call "four revisions".

So, the first one is that the Commission issued Order 26,634, in Docket 19-057, directing the Company to recover certain rate case expenses through the RRA, and that would become effective August 1, 2022, so, within this rate filing. And this change was reflected and updated via Attachment MBP/EAD-7.

The second component, because the Company had an opportunity to file an updated rate, the entirety of the rate mechanism we are filing, we took that opportunity, as we were including that rate case expense, to also update the revenues for the month of April 2022, which initially had estimates for April 2022 for those revenues in the original filing. And, so, the Company felt it was appropriate to do that.

In addition to that, Attachment

MBP/EAD-8 was updated to provide the bill impact

comparisons that included the System Benefit

Charge change that became effective May 1, 2022.

So, that was a new development within that

1 timeframe.

1.3

And then, the last, the fourth and last, was that MBP/EAD-9 was updated to reflect the proposed tariff revisions.

- Q Thank you. And then, could you briefly explain the revisions made in the attachments as filed on June 16th?
- A (Paruta) Yes. So, then, the Company filed additional revisions to the versions of those attachments, marked as "Exhibit 6". The Company became aware of the need to make additional revisions to Attachment MBP/EAD-4, to reflect a property tax adjustment for the Town of Bow, through the process of responding to a data request from the Department of Energy, and that was Data Request 1-9 that has been marked as "Exhibit 5".

The Company and the Department of
Energy held a technical session on June 16th.

During that discussion, and through additional research, we determined that an additional revision was necessary to remove the carrying charge on the rate case expense included in the June 3rd filing that is marked as "Exhibit 3",

```
1
         resulting in a decrease of $5,000 to the
 2
         Company's calculation.
 3
                   And then, in addition, Exhibit 6
 4
         includes the revisions in the Attachments
 5
         MBP/EAD-1, 4, 7, and 8, and Attachment MBP/EAD-9,
 6
         included in Exhibit 6, provides that revised
 7
         tariff pages, all of those revised tariff pages
         to reflect these changes.
 8
         Thank you. And what is the impact to the RRA
 9
    Q
10
         rate proposal as a result of these revisions?
11
         (Paruta) So, the proposed RRA rate adjustment, as
12
         filed, was 0.027 cents per kilowatt-hour in the
13
         Company's April 29, 2022 original filing.
14
         incorporation of the revisions that I just walked
         through, included in the June 30th and the June
15
16
         16 -- June 3rd, excuse me, and June 16th
17
         revisions, ended up changing the rate adjustment
18
         to a 0.034 cents per kilowatt-hour.
19
         And what is the bill impact for an average
    Q
20
         residential customer associated with the June
21
         16th, 2022 proposed RRA rate adjustment?
22
    Α
         (Paruta) Yes. So, in the final Exhibit 6 that
23
         was filed, Attachment MBP/EAD-8, it's Bates
24
         Page 043, a residential customer using 550
```

```
kilowatt-hours a month will see an increase of
 1
 2
         43 cents a month; a 600 kilowatt-hour customer
 3
         increase will be about 47 cents; and then a 650
 4
         kilowatt-hour monthly usage would see an increase
 5
         of 51 cents. And these increases are about a 0.3
 6
         percent change from current total bills.
 7
    Q
         Thank you. And does this proposed adjustment
 8
         result in rates that are just and reasonable?
 9
         (Paruta) Yes, it does.
10
                   MS. RALSTON: Thank you. The witnesses
11
         are available for cross-examination.
12
                   CHAIRMAN GOLDNER: Thank you. We'll
13
         move to Attorney Dexter.
14
                   MR. DEXTER: Thank you, Chairman.
                       CROSS-EXAMINATION
15
16
    BY MR. DEXTER:
17
         Well, I guess I'll start with Ms. Paruta, because
18
         I just want to maybe capsulize I think what I
19
         just heard, in terms of revisions. And let me
20
         see if I have this right.
21
                    The June 3rd revision, which is Exhibit
22
         3, was prompted by the approval of recovery of
23
         rate case expenses, correct?
24
         (Paruta) That is correct.
```

```
1
         And the other changes you made sort of flowed
 2.
         from that revision for rate case expenses,
 3
         correct?
 4
         (Paruta) That is correct.
 5
         And I think you said you took the opportunity to
 6
         update for some actual revenues in the June 3rd
 7
         Exhibit 3, is that right?
 8
         (Paruta) Correct. The Company took the
 9
         opportunity to update the April, and reflect
10
         actuals.
11
         Okay. And that would have increased the RRA, as
12
         compared to what was filed back in April,
13
         correct, because you're adding in rate case
14
         expenses, is that right?
15
         (Paruta) Yes, it did. Yes, it did.
    Α
16
         Okay. And then, the essence of the June 6th
17
         update, as I understood it, had two components,
18
         one also related to rate case expenses, and you
19
         said that, with respect to the rate case
20
         expenses, you zeroed out any interest on
21
         unrecovered balances, is that right?
2.2
    Α
         (Paruta) Correct.
23
         And the second substantive change had to do with
24
         the property tax component of the RRA, is that
```

```
right?
 1
 2
         (Paruta) That's correct.
 3
         Okay. And then, again, the tariffs and the other
 4
         calculations just flowed from that. Is that
 5
         right?
 6
         (Paruta) That is correct.
 7
    Q
         Okay. All right. So, we'll get into each of
 8
         those substantive changes in a little bit. I
         just wanted to sort of make sure that's what was
 9
10
         included in the updates.
11
                   So, I did want to actually start with a
12
         few questions on the reliability statistics that
13
         were provided. And, for that, I'm going to
14
         direct the witnesses' attention to Exhibit 1,
15
         Page 59. And this page, if I have the right
16
         page, includes four charts. And it's titled
17
         "Section 1.3". Is that right? Do I have the --
18
         are we on the same page?
19
         (Johnson) On my version, I have Page 61.
    Α
20
         I'm sorry. I meant to go to Page 59, which is
21
         actually Section 1.1. I was on the wrong page.
22
         So, if we can go to Bates 059 in Exhibit 1, is it
23
         right that that has four charts that are entitled
24
         "Section 1.1"?
```

1 (Johnson) Yes. 2 Okay. Good. Could you explain what those four charts show, and take them in any order that you 3 4 like? 5 (Johnson) Sure. Starting in the top left, this 6 was the 2017 to 2021 chart for the System Average 7 Interruption Frequency Index. Basically, that is a calculation of the number of interruptions, on 8 average, for the customers within the service 9 territory. You can see, from 2017, for example, 10 11 it's "1.1", and, for 2021, it's down to, I should 12 have brought my glasses, "0.83", I believe that 13 says. So, again, that's a frequency of 14 interruption metric. 15 And, actually, I will interrupt, and if you don't Q 16 mind, we'll go chart by chart, because I probably 17 have a couple questions on each. 18 (Johnson) Sure. Α 19 So, is it safe to say that the lower number on 20 this chart is a positive thing, from the 21 Company's perspective and the customers' 22 perspective? 23 Α (Johnson) That is correct. 24 Okay. And that's because the "F" in "SAIFI"

```
1
         stands for "frequency", and this means fewer
 2
         interruptions?
 3
    Α
         (Johnson) Correct.
 4
         Is that essentially it?
 5
         (Johnson) That is correct.
 6
    Q
         Okay. And this is for the entire system,
 7
         correct?
 8
         (Johnson) Yes. Well, for the distribution.
                                                       This
 9
         is for distribution outages only.
10
         Sure. The entire distribution system?
11
         (Johnson) Yes.
         Okay. Okay. And it says it's an "index". But a
12
13
         "1", in this instance, would equal -- well, what
         would a "1" equal?
14
15
         (Johnson) One interruption per year for the
    Α
16
         average customer.
17
    Q
         For the average customer, okay. Okay. So, maybe
18
         you can go to the next chart then.
19
         (Johnson) Okay. On the top right, this is the
    Α
20
         chart for CAIDI, which is the "Customer Average
21
         Interruption Duration Index". And this is the
22
         average duration per interruption. And, in this
23
         particular case, a lower number is better, a
24
         higher number is worse. It represents the
```

duration of the interruption. And I can speak to that.

As the Company has continued to add more and more automation to the system, our ability to restore the bulk of customers in under five minutes has increased dramatically. And, so, what we are left with, at that point, is a smaller number of customers, however, at that point, there's no further generally switching that can be done. So, those customers bear the full duration of the outage.

So, you know, that is -- you know, that is typical. That, as you continue to break those customer blocks, your ability to restore those customer blocks and be left with a smaller increment, that that number is challenging, it goes up.

- You mentioned a "duration of five minutes". Are durations under five minutes not counted in this chart, is that --
- 21 A (Johnson) That's correct.
- 22 Q Okay.

Q.

- 23 A (Johnson) That's correct.
- 24 | Q Okay. Could you explain the "C" in "CAIDI", as

```
1
         compared to the "S" in "SAIFI" from the first
 2
         chart?
 3
    Α
         (Johnson) Sure. Again, the "S" stands for
 4
         "system". So, in other words, it is looking at
 5
         all 530,000, roughly, customers in that
 6
         calculation. The CAIDI is down to a -- it's an
 7
         individual customer duration.
 8
                   So, you know, other than that, you
 9
         know, that's the acronym. You know, the
10
         calculation is simply, for CAIDI, is simply the
11
         total customer minutes interrupted, divided by
12
         the number of customers interrupted, which gives
13
         you the duration.
14
         Okay. So, it stands for "customer", not
    Q
         "circuit"?
15
16
         (Johnson) Correct.
17
    Q
         Okay. And, so, an average customer that had a
18
         duration longer than five minutes in 2021, that
         duration was "116 minutes"?
19
20
         (Johnson) That is correct.
    Α
21
         Am I reading that right? Okay. And that appears
    Q
22
         to be -- that chart appears to be trending
23
         upward, although 2021 had a decrease from 2020.
24
         And I think you explained that trend. But is
```

```
1
         that what your explanation was earlier?
 2
         (Johnson) Yes. Yes.
 3
    Q
         Okay.
 4
         (Johnson) And I can add to that. I mean,
 5
         historically, before you had automation on a
 6
         switch or a device, you could get a crew to that
 7
         device in, let's say, 30 minutes and open it.
 8
         And, so, for all those customers restored in 30
 9
         minutes, it helps pull down the average of the
10
         duration.
11
                    Whereas, today, we're doing that
12
         operation remotely in under five minutes. And,
13
         so, it doesn't count towards into the
14
         calculation.
15
         And can you read these two charts together to
16
         draw a conclusion along the lines of "the average
17
         customer sees about one duration per year, and
18
         that duration lasts for about 116 minutes"?
19
         (Johnson) That is true. They are independent
    Α
20
         indices, but the conclusion that you draw is
21
         correct.
22
    Q
         Okay. Okay. Could you move to the next chart
23
         please?
         (Johnson) Sure. On the lower left is the chart
24
```

```
for SAIDI, which is the "System Average
 1
 2
         Interruption Duration". And what this represents
 3
         is the duration that the average customer sees in
 4
         a year. This varies from the CAIDI calculation,
 5
         in that this is the total, you know, the
 6
         accumulated duration that a customer would see,
 7
         whereas the CAIDI is just for the single event.
 8
                    So, the System Average Interruption
 9
         Duration you can see has dropped from, roughly,
10
         "118", I believe that says, down to "97" in 2021.
11
         And, again, a lower value here is an improved
12
         performance.
13
         And if you wouldn't mind again, just I'm having a
14
         hard time understanding why the CAIDI and the
15
         SAIDI numbers aren't the same, if they're both
16
         measuring customer duration on the whole system?
17
    Α
         (Johnson) Because a customer may experience more
18
         than one interruption. So, CAIDI is, per
19
         interruption, what is the average duration?
20
         Whereas, the SAIDI is the total average duration
21
         of outages that a customer experiences over a
22
         year.
23
         And some customers may have no interruptions, is
         that why that SAIDI number would --
24
```

```
(Johnson) That's correct.
 1
 2
         -- could be lower?
 3
         (Johnson) Correct. Many customers have no
 4
         interruptions, that is correct.
 5
    Q
         Okay. Thank you. And then, the last chart
 6
         please?
 7
         (Johnson) The last chart is "CIII", C-I-I-I, and
    Α
 8
         this is the -- it's an index that gives the
 9
         average number of customers interrupted per
10
         event. So, again, a lower number is better here.
11
                    And, as the Company has added
12
         additional protective devices, has improved
13
         automation on the system, the average number of
14
         customers that see an outage greater than five
15
         minutes per event, you know, that has been
16
         reduced.
17
    Q
         And all of these charts show five years of
18
         information, correct?
19
         (Johnson) That is correct.
    Α
20
         Is it Eversource's assessment that, for the most
    0
21
         part, these five -- the five years of information
22
         presented on these four charts shows improvement
23
         or, you know, movement in a positive direction,
24
         as far as reliability and interruptions?
```

```
1
         (Johnson) It does.
 2
         And we don't have the information for the prior
 3
         five years. But, if one were to go back to, say,
 4
         2013 through 2016, or 2012 through 2016, would we
 5
         expect to see generally higher numbers than
 6
         these, or lower, or is it not that dramatic?
 7
         (Johnson) It actually is quite dramatic. The
    Α
 8
         performance has improved significantly. Now, I
         will note that SAIDI is really a measure of a
 9
10
         combination of SAIFI and CAIDI. And, so, we
11
         have -- there's been significant improvement in
12
         SAIFI, which is that frequency part of it. And,
13
         of course, that creates challenges on the CAIDI
14
         side. But the overall SAIDI, System Average
15
         Interruption Duration Index, has been reduced
16
         significantly over the last ten years.
17
    Q
         And I know you have a big system, with several
18
         different areas, but if you could just generally
19
         indicate your reasons for the positive results
20
         that you're testifying to today please?
21
         (Johnson) Sure. The big reasons are the addition
    Α
22
         of SCADA-controlled or remotely-controlled
23
         devices, which not only allow our dispatchers to
24
         restore power quickly, but they also provide
```

intelligence as to fault locating and where the problem is on the system, so that we can direct crews directly to that location, and, for even those areas, improve the response time to that.

A second is is we have constructed a significant number of circuit ties. So, when you have radial circuits, or circuits with just one source, and they're fed radially, when you lose that source, you lose all those customers for the duration of the outage. With the construction of circuit ties, we have the ability to backfeed those circuits.

So, that combination of distribution automation, with the construction of circuit ties, has had a significant impact. But it's not -- I'll note that our improvement is not just simply on the additional equipment and construction, but it's also on operating methodologies. I mean, the way that we go about restoring troubles, the operations of the Control Center to restore those customers in under five minutes, the addition of troubleshooters to the organization, which are, you know, dedicated towards restoration, have all had significant

```
impact on improving reliability.
 1
 2
         Thanks. I'd like to go to Page 65 through 68 in
 3
         Exhibit 1. And these are some pie charts. And I
 4
         think these are the same criteria, I see "SAIDI"
 5
         and "SAIFI" again. And, for instance, on Page
 6
         65 -- well, that's 2017. So, let's go to 2021,
 7
         which is Page 69, we have a pie chart. And I see
         that you've broken down the SAIDI and the SAIFI
 8
 9
         by categories.
10
                   So, I didn't do the math, but, if I
11
         were to, for instance, for the SAIDI, add up all
12
         those numbers, would I get to the number that was
13
         on the chart that we were just talking about on
14
         Page 59?
15
         (Johnson) Yes.
    Α
16
         So, you can break down the duration by type of
17
         incident, is that right?
18
         (Johnson) That's correct.
19
         Okay. And the overwhelming majority is
20
         tree-related on this chart, is that correct?
21
         (Johnson) Correct.
    Α
22
    Q
         Okay. And is the same true for the SAIFI, if I
23
         were to add up all these numbers, would I get to
24
         the total number that was on Page 59?
```

```
1
          (Johnson) I have to think about the math on that.
 2
         I believe that is the case, yes.
 3
    Q
         But, again, the point of this, maybe not the
 4
         point of it, but an obvious conclusion to draw
 5
         from this chart is that both the duration and the
 6
         frequency of interruptions is primarily caused by
 7
         tree-related incidents?
 8
         (Johnson) That's correct.
 9
    Q
         Okay.
10
         (Johnson) And, if I may, I should have added
11
         earlier, obviously, but, you know, the other
12
         contributor towards performance is, you know, our
13
         Veg. Management Program, which Bob will, I'm
14
         sure, speak to in detail later.
15
         Sure. Okay. Well, I did want to move to veg.
    0
16
         management quickly. We have a lot to cover today
17
         in a short time. So, I'm going to move on to
18
         veg. management.
19
                   And I would like to go to Exhibit 1,
20
         Bates Page 023. It's going to take me a minute
21
         to get there.
22
                   And, so, is it correct that, if one
23
         were to look for where the veg. management costs
24
         were summarized in one table, that this would be
```

```
1
         the best place to look in Exhibit 1?
 2
         (Allen) Yes. That's correct.
 3
         Okay. And this is a comparison of your 2021
 4
         planned vegetation activities versus actual, is
 5
         that correct?
 6
         (Allen) Yes, it is.
 7
    Q
         And, again, I don't like to overgeneralize, but
 8
         it seems to me that, generally speaking, 2021
 9
         actuals came in roughly according to plan, would
10
         you agree with that?
11
    Α
         (Allen) Yes.
12
         And, if I were to look at -- we're going to get
13
         to the RRA in a second, but, if I were to look at
14
         that figure at the bottom right-hand corner, of
         "$822,947", that's the amount that's proposed for
15
16
         recovery in this case, in the RRA portion of the
17
         filing, is that right? Maybe plus some
18
         over-/under-recoveries and some interest, but,
19
         from a veg. management standpoint, that's what's
20
         sought for recovery here, is that right?
21
         (Allen) To the best of my knowledge, yes.
22
    Q
         Okay. And, as I said, we'll get into that in a
23
         minute with the other witnesses.
24
                    So, we've been looking at veg.
```

```
management programs for other utilities in other
 1
 2
         dockets, and we've heard a lot about significant
 3
         cost increases from contractors.
 4
                   And is it fair to say that Eversource
 5
         did not experience significant cost increases
 6
         from contractors in 2021 planned versus actual?
 7
    Α
         (Allen) 2021 was the first year of our four-year
 8
         contract. And we did have an increase from 2020,
 9
         the last year of the previous four-year contract.
10
         Okay. But, for 2021, in terms of what you
11
         planned, your contractor costs came in fairly
12
         close to -- actual came in fairly close to
13
         planned, correct?
14
         (Allen) Yes. That's correct.
15
         And you mentioned a "four-year contract".
16
         then, can I conclude that the four years are
17
         2020 -- I'm sorry -- 2021, 2022, 2023, and 2024?
18
         (Allen) That's correct.
    Α
19
         And, are the contractor costs fixed over those
20
         four-year periods or are they subject to
21
         escalation?
22
    Α
         (Allen) 2021 and 2022 are fixed, and then 2023
23
         and '24 would be subject to escalation, or
24
         reduction, depending upon the performance.
```

1 Okay. And what would be the criteria for -- is 2 it a renegotiation situation or is there some 3 sort of scale, or how will that work in the 4 future adjustments? 5 (Allen) Yes. So, in the contract, there is a 6 scorecard, with metrics, that is based on how 7 many miles they complete, problems that might have occurred with customers or with safety. And 9 then, how we address those. And we look at them 10 every month. 11 So, we also measure them for go-backs, 12 which are trimming that isn't done to standard, 1.3 and we make them go back. And we do 100 percent 14 quality control. 15 So, all those things are factored in. 16 And, after 18 months, and then, again, after 30 17 months, we look at the contractor and at their 18 performance, and Procurement starts to 19 renegotiate with them. 20 And, for this "Scheduled Maintenance Trim", which 21 is the largest figure in this chart on Bates Page 22 023, it has a gross cost of about 16 million 23 planned, and a gross actual cost of about 15 and 24 a half million, is there one contractor involved

```
1
         or are there multiple for that line item?
 2
         (Allen) There's multiple for that line item.
 3
         And could you indicate who they are, and if one
 4
         of them plays a major role, who that is? Unless
 5
         that's confidential, I don't believe it is?
 6
         (Allen) No, it's not. Asplundh has the most
 7
         miles, Asplundh Tree Expert Company, followed by
 8
         Lewis Tree, Northern Tree, and Lucas, and Nelson.
         So, we have five different contractors doing it
 9
10
         this year.
11
         And were those contractors acquired through an
    Q
12
         RFP process?
13
         (Allen) They were.
14
         Very good. On this page, on Line 6, I see a line
15
         called "Police/Flagging", and I see zeros or
16
         dashes across the board. This has been
17
         highlighted by other utilities as a significant
18
         area of cost. Could you explain why that number
19
         is zero on this chart?
20
         (Allen) Sure. Part of our contract strategy is
21
         to have the contractor pay for the police. So,
22
         they assume that risk as to what that will happen
23
         to be in any given town. It seems to have
24
         reduced our cost a little bit, as far as us
```

```
having to maintain the relationships with the
 1
 2
         police departments, where it's now being done by
 3
         the contractor. So, we don't have to follow
 4
         through on all the billing portions, which is a
 5
         savings for us. So, --
 6
         Is -- I'm sorry, I didn't mean to interrupt?
 7
    Α
         (Allen) No, that's all right.
 8
         Is this something that's new with this four-year
 9
         cycle or has this been in place in the past?
10
         (Allen) It was in the last contract as well.
11
         The last four-year contract?
12
         (Allen) Yes.
13
         Okay. And, lastly, on veg. management, again,
14
         because we have a lot to cover, Line 14 on this
15
         page indicates the miles that were Scheduled
16
         Maintenance Trim and the Enhanced Tree Trimming,
17
         I see "81 miles" variance, so, I quess actual was
18
         81 miles lower than planned. Would you consider
19
         that to be a significant variance, planned versus
20
         actual, or is that something you might expect to
21
         see in the ordinary course?
22
    Α
         (Allen) The reason the variance was there was due
23
         to storm -- storms, where we had to go and work
24
         on storms across the system. Those 81 miles were
```

```
1
         not out of compliance. They were ones that we
 2
         could afford not to do to stay on the five-year
 3
         cycle.
 4
         Okay. And, turning -- I said "no more questions
 5
         on veg. management", but I do have one. If we go
 6
         to Bates Page 039 in this exhibit. This is the
 7
         budget activities for 2022 broken down into those
 8
         same categories, would you agree?
         (Allen) I don't have that as 039. So -- okay,
 9
10
         thanks, Marisa. Yes, that's correct.
11
    Q
         And, on a total basis, do you have a percentage
12
         that you could give as a projected increase, 2022
13
         versus 2021 planned, or 2021 actual, or both?
14
         (Allen) I don't, on a percentage basis, no. The
    Α
15
         cost per mile is locked in. So, it's a question
16
         of how many miles we do to give you that top
17
         figure on SMT.
18
         Does this budget show any sort of a significant
    Q
         increase in 2022 versus 2021?
19
20
         (Allen) From the actual, I believe it's an
21
         increase. But I don't think it's -- this is our
22
         projection, we're not sure what the final's tally
23
         is going to be.
24
         Okay. But, again, from other utilities, we're
```

```
1
         hearing about significant double-digit increases.
 2
         That's not what you're experiencing?
 3
    Α
         (Allen) No. We saw it coming into this contract.
 4
         But, since these prices are locked in for two
 5
         years, we feel comfortable that there is not
 6
         going to be that big of a change between 2021 and
 7
         2022.
 8
         Okay. And, again, on the "Police/Flagging", I
 9
         notice that "$100,000" shows up in the 2022
10
         budget, versus the zero for the 2021. Could you
11
         explain what that is?
         (Allen) That's a projection, just in case we do
12
13
         need to use them. We didn't in the year before.
14
         There are occasions where a job might come up
15
         that we weren't expecting to have to do, and the
16
         contractor would then be utilized on a
17
         cost/material basis, and we'd use a cop for that.
18
         Okay. Okay. So, then, I'd like to move into
    Q
19
         some questions about the RRA, which is proposed
20
         for recovery here. And I'd like to start with
21
         Exhibit 6, Bates Page 004.
22
                   And is it correct that this is where
23
         I'd find a summary of all the costs that are
24
         proposed for recovery in this case?
```

```
1
         (Paruta) That is correct.
 2
         And I have a couple questions on Line 3, which is
 3
         "Property Taxes". Can you explain, at a high
 4
         level, what's being collected through the RRA?
 5
         What makes up this 2,174,000 in property taxes?
 6
    Α
         (Paruta) Yes. If I could turn everyone's
 7
         attention to the Attachment MBP/EAD-4. I'll just
 8
         do that at a high level there, so that folks can
         see the numbers that I am referencing, again, at
 9
10
         a high level. And I think the best page to turn
         to is MBP/EAD-4, Page 4 of 5. And I will get you
11
12
         the Bates page in one second. That is at Bates
13
         Page 019.
14
                   So, the property tax expense
15
         reconciliation in the RRA mechanism is
16
         essentially recovering property tax expense as
17
         incurred by the Company, according to what was
18
         booked by the Property Tax Department in our
19
         accounting books and records for the calendar
20
         year 2021, compared to what was included in base
21
         distribution rates as disclosed within our 19-057
22
         Settlement Agreement. And that was disclosed in
23
         Section 9.1(c), and that total, as disclosed
```

there, was "45,186,407". So, anything in excess

24

```
1
         of that amount would be requested for recovery in
 2
         this reconciliation mechanism.
 3
    Q
         Okay. Well, while we're on Bates 019, and
 4
         following up on your last answer, I believe I
 5
         heard you say that the mechanism will collect the
 6
         difference between what was included in base
 7
         rates, you mentioned the rate case, but I believe
         also there's been a step adjustment since the
 8
         rate case. So, what's included in base rates
 9
10
         through the rate case and the step adjustment, as
11
         compared to property taxes per books of the
12
         Company. Do I have that right?
13
         (Paruta) Yes. That is correct. And, in cases
14
         where we are collecting property tax expense in a
15
         different rate reconciling mechanism, in this
16
         case, as you indicated, we do have property tax
17
         expense that is flowing through the step, that
18
         would be removed here, otherwise we would be
19
         double-recovering it.
20
         Right. But what I wanted to focus on for a
21
         minute was that your reconciling to per books
22
         2021 property tax expense, is that right?
23
    Α
         (Paruta) That is correct.
24
         Okay. And that's different than, for example, a
```

```
1
         total of all the bills that the Company has paid
 2
         by town that are detailed on Bates 020 through
 3
         025, correct?
 4
         (Paruta) Yes. There are some adjustments that
 5
         are made, correct.
 6
    Q
         Okay. And you've detailed those adjustments on
 7
         Bates Page 025, is that right?
         (Paruta) That is correct.
 8
         And, in order to -- so, maybe let me break down
 9
    Q
10
         the question a little bit. So, the total of all
11
         the bills appears on Bates Page 025, Line 32, is
12
         that right?
         (Paruta) "232", correct.
13
    Α
    Q
14
         "232", correct. And, so, there's two things I
15
         wanted to talk about on this page, abatements and
16
         per books adjustments.
17
                    So, let's talk about abatements first.
18
         Abatements appear in Columns E and F on this
19
         five-page sheet, and they're broken down by town,
20
         right?
21
         (Paruta) It's actually in Column E, broken down
    Α
22
         by town.
23
    Q
         Column E. So, could you explain how abatements
24
         are handled for purposes of this property tax
```

```
1
         element of the RRA?
 2
         (Paruta) Yes. So, in accordance with the
 3
         Settlement Agreement, and what was prescribed
 4
         there, any abatements that are received post
 5
         2018, which was the test year, would be reflected
 6
         in the reconciliation mechanism as a refund back
 7
         to customers.
                    It would be abatements that related to
 8
 9
         tax years post 2018. So, in cases where the
10
         Company does receive abatements that related to
11
         property tax settlements associated with anything
12
         that was brought up for property tax years
13
         pre-test year 2018, would not be reflected in the
         reconciliation mechanism.
14
15
         Okay. And the total for all these towns, as I
    0
16
         understand it, that's being passed back to
17
         customers for abatements through this mechanism,
18
         is "$16,566", is that right?
19
         (Paruta) That is correct.
    Α
20
         And that could be for more than one year,
21
         correct? Or is it just for this tax year that's
22
         presented on these bills?
23
    Α
         (Paruta) No. The abatements do relate to prior
24
         years, correct. And it can be more than one
```

```
1
         tax -- fiscal tax year, correct.
 2
         And we're talking about a total of property taxes
 3
         in excess of $50 million, correct?
 4
         (Paruta) That is correct. It's a relatively
 5
         small number.
 6
         Well, that was my next question. It strikes me
 7
         as a relatively small number. And my question
 8
         is, I don't really have the historical context
 9
         here, can you provide any context as to whether
10
         or not that abatement number is in line with
11
         prior years' abatements?
12
         (Paruta) I'm not the expert, but, based on
13
         conversations with the property tax experts,
14
         based on my understanding, subject to check, the
15
         abatements, if they had been larger in prior
16
         years, was because of the -- what I would call
17
         the towns and municipalities in New Hampshire,
18
         and their determination of appropriately assessed
19
         property tax expense. With the passage of
20
         legislation, and I believe it was passed in 2018,
21
         subject to check, to check that, with the passage
22
         of that legislation, based on conversations with
         the Property Tax team, we believe that the
23
24
         abatements have come down slightly.
```

```
1
                   However, again, talking to the property
 2
         tax experts, when there are cases where the
 3
         Company feels that we have been properly
 4
         misassessed, or assessed a greater amount than
 5
         what we expected, based on our estimates, we
 6
         challenge with the towns. And that continues to
 7
         be our Company policy.
 8
         And the legislation you mention that gave rise to
    Q
 9
         this element in the RRA implemented a formulaic
10
         approach for valuing utility property based on
11
         book value. Would you agree?
12
         (Paruta) Based on my understanding, subject to
13
         check, it is on net book value, correct.
14
         Okay. So, let's move to the next column, which
    Q
15
         are the adjustments, that's Column F. And these
16
         are more significant. It appears that they
17
         reduce the number being passed back to customers
18
         by a total of 1,934,000, as shown on Line 238.
19
         It's probably best to take these one by one. Can
20
         you explain what these adjustments are?
21
         (Paruta) Yes. Would you like -- Mr. Dexter,
    Α
22
         would you like me to take us through the
23
         "590,902" in pieces, which would be our Bow, New
24
         Hampshire and the Nashua, New Hampshire
```

```
1
         adjustments?
 2
         Well, yes. But then there are adjustments below
         that number as well that get us to the total
 3
         adjustments --
 4
 5
         (Paruta) Yes.
 6
         -- of 1,934,000, correct?
 7
    Α
         (Paruta) Yes. I just want to make sure that my
 8
         response to you is --
 9
    Q
         Sure.
10
         (Paruta) -- is clear and transparent. So, on
11
         "590,902", I can break that down into the two
12
         parts?
13
         Thank you. That would be helpful, yes. Start
    Q
14
         from the top.
15
         (Paruta) Okay. So, we can start there. So, if
    Α
16
         we go to Bates Page -- Bates Page 020, there is
17
         the first adjustment reflected in the schedule on
18
         Line -- apologies -- Line 22, which is the Town
19
         of Bow. The Town of Bow, what had occurred over
20
         the course of several years was we had property
21
         tax estimates that were reflected for what we
22
         believed, as a company, we would be charged by
23
         the Town of Bow.
24
                   With the statute of limitations, and
```

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

the passage of time, in 2021, in the calendar year 2021, the property tax experts determined that we had overestimated the accrual associated with the Town of Bow, in terms of the property tax expense expected by the Company. So, the decision was made by the property tax experts in calendar year 2021 to reverse those accruals. And those accruals added up "\$125,678". So, in order for the Company to appropriately calculate the property tax expense, that journal entry, and it is a manual journal entry, someone outside of the process of what we are actually billed by the Town of Bow, New Hampshire, had to be reflected in this schedule, in order for the Company to appropriately reflect our property tax expense in accordance to what was booked in the Company's books and records. If we move to Line --So, before we leave Bow, if you don't mind, I just want to interrupt, just to take them one by

- Q So, before we leave Bow, if you don't mind, I just want to interrupt, just to take them one by one. So, that reduces the amount being sent to customers through the RRA by \$126,000 approximately, correct?
- A (Paruta) That is correct, yes. And the theory

```
behind that is, given that the Property Tax team
 1
 2
         had accrued these costs in prior years, those
 3
         costs would have flowed through the property tax
 4
         expense, and would have been flowed through rates
 5
         to customers. And, so, that benefit is
 6
         rightfully and rightfully belongs to the
 7
         customers. So, that is coming back to customers
 8
         in this rate filing.
         And this was one of the adjustments that was made
 9
    Q
10
         subsequent to the technical session, do I have
11
         that right? This is one of the adjustments that
12
         found its way into Exhibit 6, correct?
13
         (Paruta) That is correct.
14
         Okay. All right. Thanks. So, you were going to
    Q
15
         proceed, I think, next to the Town of Nashua, on
16
         Line 140?
17
    Α
         (Paruta) Yes.
18
         City of Nashua?
19
         (Paruta) So, on Bates 023, as you indicated, Line
    Α
20
         140 is the Town of Nashua. This one, in
21
         particular, what happened was, in 2020, I want to
22
         make sure I'm careful and I get my years
23
         straight, in 2020, calendar year 2020, Nashua had
24
         overbilled the Company by the amount that we see
```

on Line 140, the "716,580". In that period of time, before the Company closed their books -- our books and records, the Town of Nashua contacted the Company and had indicated that they had made an overbilling error.

so, because of that, we had not yet received the refund from them, but the Company wanted to appropriately reflect property tax expense, the Company recorded a manual entry in the calendar year 2020. Because that calendar year 2020 manual journal entry was included in the RRA mechanism last year, our customers were neutralized by that overbill. We did not pass that onto customers. So, essentially, the 716,580 was appropriately negated in the calendar year 2020 property tax reconciliation.

In 2021, for purposes of discussion for this rate, the Company received the refund from Nashua, New Hampshire. The cash came in in -- it was late January/early February of 2021, that, because that came in, the Company had to record a manual journal entry in order to negate that activity in the Company's books and records, because it had already been what I'll call

"performed" in 2020, if you will. Because that cash payment came in a subsequent period, our books and records had to be neutralized in both years.

So, as a result of that, the "716,580" was recorded in calendar year 2021, as a manual journal entry, and that is also flowing through our property tax reconciliation to neutralize the benefit that was received as a cash payment in 2021. So, net/net, when we look at totality for what is included as Nashua, that 716,580 is negated.

- Q So, before we move on from that, that "716,580" that shows up on Line 140 increases what customers are paying, as compared to what was on the bills, correct?
- A (Paruta) It does not increase it. And it is a bit, what I'll say, misleading, and it's a very good question.

It is not increasing the costs. What happen was, last year we were requested to provide this breakout detail by towns, which makes it very complicated for a presentation of the property taxes by individual towns, when

we're looking at the actual calendar year property tax expense incurred by the Company on what was actually recorded in the Company's books and records.

So, having said that, we were requested to present it in this way, and to also take any journal entries, any adjustments that we could identify, and include it on this line item. So that, for purposes of this proceeding, all of the audience could see what journal entries that we recorded related to what towns. So, that is the 716,580.

Because of the way the Property Tax

PowerPlan Sub-Ledger module works, if we

scroll down to Line 236, the cash benefit of that

729 [sic] is actually coming through 236. So,

embedded in that 239, there is a flowing offset,

if you will, of that 716.

So, essentially, the customers are not paying more in 2021. They are really paying that 2.6 million, and the 716,580 is flowing through the system for which our Department and our team could not identify it, because it's flowing in from a power tax -- excuse me -- the Property Tax

```
1
         PowerPlan Sub-Ledger System as a whole number.
 2
         So, it's not easily identifiable.
 3
    Q
         Right. And I'm going to -- I'm going to be
 4
         honest and say that I didn't follow the last five
 5
         or six sentences that you talked about. So, let
 6
         me try it again.
 7
                   And ask you, back up on Page [Line?]
         140, in the two columns that's to the left, 2.6
 8
 9
         million, 2.593 million, those are bills, and then
10
         those are averaged in the next column for nine
11
         months, three months, to get 2.605. Right?
12
         Those are the result of bills, correct?
13
         (Paruta) That is correct.
    Α
14
         The bills would not include the overbilling,
15
         because the overbilling happened in 2020,
16
         correct?
17
    Α
         (Paruta) The overbilling is not reflected in
18
         here, because the Company appropriately reflected
19
         in here what it was actually billed. So, you are
20
         correct, Mr. Dexter. Those amounts do not
21
         reflect any overbilling.
22
    Q
         Okay. And the overbilling, as you said, was
23
         neutralized in the 2020 RRA? In other words, you
24
         took care of that last year, right?
```

```
1
         (Paruta) That is correct.
 2
         Okay. So, then, we have 2020, took care of the
 3
         overbilling, that case is done. 2021, we have
 4
         bills that total 2.6 million. But, instead of
 5
         passing that number through to customers,
 6
         Eversource has added this 716,000. And, frankly,
 7
         I don't understand why.
                   So, I'm going to ask you again, if you
 8
         could explain why the customers aren't being
 9
10
         charged just the bills, which I think you've
11
         indicated the problem was already neutralized
12
         last year?
13
    Α
         (Paruta) Yes. So, it is very complicated. And I
14
         wholeheartedly can admit that it is difficult to
15
         understand, because it is a system -- it is a
16
         system-specific, what I'll call, in-and-out.
17
                   Okay. So, let me see if I can
18
         hopefully help you get there. When we were
19
         requested to provide a breakdown of what our
20
         total property tax expense was by town, we moved
21
         away from indicating to, you know, to the NHPUC
22
         the amount that we were seeking recovery from
23
         providing Line 238. Okay. So, 238 is
```

essentially our total accrual for property tax

24

1

2

3

4

5

6

7

8

9

10

11

12

1.3

14

15

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23

24

expense, what I'll say is our actual property tax expense incurred by the Company in the calendar year.

When we move to breaking that amount out by town, it becomes very complicated. Because what we are doing is we are taking the actual bills, as received, and we're trying to force-fit Column, and let me make sure I give you the right column number, we're trying to force-fit Column D's data, okay, which is, again, outside of the general ledger system, for Column 1 through Column 232. That is not derived from the general ledger system. That is not essentially what is reflected in actuality in the general ledger system for January 1, '21 and December 31, 2021. Because we tried to force-fit by town the actual expenses, we came up with a calculation in Column D for what we believe to be a "best estimate" of what would have been incurred in calendar year 2021 had we had all of these bills in hand when we closed the calendar year 2021. When our Property Tax team closed calendar year 2021, and completed the costs for property tax expense, they did not have the

actual bills that were in Column C.

So, if you follow what I'm saying,

Column C is actual bills, because the Property

Tax team gave us what they had at the time we

filed this for all the bills received. But, in

actuality, what we have flowing through calendar

year 2021, and what is on Line 238, are somewhat

estimates as well, because we didn't have all the

bills. So, there's a true-up that happens in the

following year, which occurs in calendar year

2022. Okay?

Our Line 236, where we have a "negative 239,222", embedded in that number is the cash benefit that we received from Nashua in the amount of "\$716,580". We confirmed that amount with the Property Tax team, by flowing it back to the journal entries. And we also confirmed that with the Property Tax team by looking at the Property Tax Power Tax [sic] module, to make sure that the sub-ledger system that feeds into Power Plan, which is our general ledger system, and that determined the "52,561,423", had in there that cash benefit --

[Court reporter interruption.]

BY THE WITNESS:

A (Paruta) So, the 239,222 benefit, that is included on Line 236, includes in there the cash receipts from Nashua of "716,580". Which we have identified as a manual journal entry, based on the request we received last year in the RRA hearing, to break out any manual journal entries, if we know what town they relate to.

So, we decided to include the "716,580" on Line 140, so that we could identify for everyone that that was a manual journal entry we had to record for Nashua, because Nashua gave us a cash payment that actually flows through Line 236, in that "negative 239,222". But it wasn't manual.

So, I think what I'm trying to say is, we basically force-fitted the instructions received in our "Property Tax Adjustments", Column F. Any adjustments we would typically include at the bottom, which are manual journal entries. Okay? So, this was a manual journal entry. But the cash receipts flowed through the property tax system, so that was not a manual journal entry. And I hope that makes sense.

1 So, essentially, we are not charging 2 customers for the 716, because there is a benefit 3 of the cash receipt that's flowing through 236, 4 as well as other adjustments that came in from 5 the Property Tax PowerPlan Module Sub-Ledger 6 System. 7 BY MR. DEXTER: Okay. So, given that explanation then, why isn't 8 Line 236, in Column D, equal to the 716,000? 9 10 (Paruta) That's a very good question. So, there 11 are other adjustments that have to be included in there -- included there, in order for there to be 12 13 a bridge between what was calculated in Column D, 14 and that is 52,800,000 of total property tax 15 expense, that is based on actual bills for 16 property tax year 2020 and property tax year 17 2021. And, keep in mind, the Property Tax 18 Department team gave us actual property tax bills 19 for property tax year 2021, some of those of 20 which were received after calendar year 2021 21 closed. 22 And, hopefully, you're following me, because it can be confusing. Because, if you 23

think about it, once the general ledger system

24

closes, and the Property Tax Department is accruing an estimate, so, let's look at Woodstock, for example. I know it's a small town. So, Line 231 has "Woodstock". And Line 231, Column C, indicates that Woodstock had "\$37,768" of actual property tax expense for fiscal year 2021.

The Property Tax team, and,
hypothetically speaking, I don't know if this
actually happened, but we'll use it as an
example, the Property Tax team, if they hadn't
received Woodstock before we closed the calendar
year, before Eversource shut down the general
ledger and had to issue their financial
statements, and that is the basis of our
reconciliation. We used actual 2021 expense as
recorded on our books and records. If they
received Woodstock after the calendar year closed
and was completed, the Property Tax team would
have been forced to recommend an estimate based
on the last property tax year and the bill they
received.

That estimate could be \$5,000, it could be \$10,000. And then, all of a sudden, in

February, they received the property tax year 2021 bill, which shows the "\$37,768". There has to be a true-up that occurs, and that happens in the following year. So, the reason why we have the property tax expense accrual adjustment is this is an adjustment that essentially bridges between what we calculated for purposes of this filing, which is based on, if we lived in a perfect world, and we actually received all of the New Hampshire municipality bills in time, we would have recorded, in calendar year 2021, \$52,800,000. But that's not truly what happened, because estimates have to be recorded, because Column C was not received in time.

So, calendar year 2021, and what is reflected in our books and records, is really the "52,561,423" that you see on Line 238, which includes the best estimate the Property Tax team had to go on at the time.

So, that "239,222" is bridging us between what would have been recorded in a perfect world, if we received all the bills in time, before the close of 2021, and what was actually recorded in our books and records.

Α

So, if you think about it, Mr. Dexter, that 239,222 is a flow-through that will end up, essentially, in 2022, because of the reconciliation mechanism. And it will catch itself up. Once the Property Tax team recorded it in 2022, it was an adjustment related to '21, but it's reflected in 2022, because we have no choice.

And, because the actual mechanism requires us to follow the Company's books and records, based on estimates and actuals, that is why we are providing the 52,561,423.

Q Okay. Well, two more questions, and then we'll move on.

the accrual adjustment on Line 236, the 239,000, what would one find? I gather we would find a \$716,000 entry for the Town of Nashua, and other adjustments for other towns, to take us from estimated bills to actual bills, is that right? (Paruta) I'm going to make sure I say this a little bit different than you did, because I want to be careful with the language we use.

That adjustment will actually take you

from what we have calculated here, to the actual 2021 calendar year costs, based on actual bills received, even in subsequent periods, to the estimate that we had booked. So, most of it is actual. Very little of it is estimate. I don't want to give the impression that the Property Tax team records our property tax expense based on estimates, because Column B is received well before we close the calendar year 2021. It's the property tax year 2021, in Column C, that there are stragglers. So, that's why the amount is not a large amount to get you back to what was on our books and records.

So, said differently, Mr. Dexter, your Line 238 is actually taking you back to what was on our books and records, based on majority actuals, and some estimates, for which we did not have the property tax year 2021 bills for yet.

- Q Okay. But I would find behind that number a \$716,000 entry for Nashua, correct?
- A (Paruta) Yes, you would, along with many, many, many, many, many line items, related to all the 231 towns, whether they are based on actuals or estimates, correct.

```
1
         Then, having established that, why then also is
 2
         the $716,000 adjustment necessary in Column F,
 3
         for Nashua?
 4
         (Paruta) Because what we were instructed to do
 5
         was to identify manual adjustments that were
 6
         outside of the Property Tax PowerPlan module.
 7
         And, when you asked about what we would find when
 8
         we looked at the detail, that is a sub-ledger,
 9
         that feeds into the general ledger system as one
10
         line item a month. So, you don't see that come
11
         through. It just comes in as one line item.
12
         actually have to go into the sub-ledger system,
13
         not the general ledger system, which is our
14
         accounting books and records. That is what we
15
         use for purposes of the rate reconciliation
16
         filing. We do not use any sub-ledgers.
17
         sub-ledger system is what houses all of that
18
         detail associated with the 231 municipalities in
19
         New Hampshire. And that is where it houses any
20
         cash receipts, all the cash payments. So, the
21
         Nashua payment flowed through the PowerPlan
22
         Property Tax Sub General Ledger module, and then
23
         it came in one month at a time, one line item.
24
         So, it was embedded in there, in that one month,
```

January or February.

What we did to ensure and validate that that amount came in was we went back with the Property Tax team and pulled in the actual cash payment we received from our Cash Management team, and we validated that that amount was actually included in the \$52.6 million.

CHAIRMAN GOLDNER: Mr. Dexter, I'd just like to highlight, before we move on, the Commissioners also do not understand the transaction. So, if you're comfortable, and can summarize for us at some point, that would be very helpful, because we're not able to follow this transaction, and maybe I should say "either".

MR. DEXTER: Well, if -- thank you, Mr. Chairman. And we did attempt to go through this in the technical session. So, I don't want you to think that we, you know, just are sort of making this up today. And we remain confused by it.

What I didn't do in the tech session, which, in retrospect, I wish I had, was to ask for the backup for the Line 236 adjustment, the

"239,222". But it seems to me that, if that \$716,000 is in the 239,222, which flows into the 52,561,000, which flows across to the 50,610,000, which you can trace back to the RRA difference of 2.7 million, which is requested for recovery, it seems to me, to the Department, that it's not also necessary to adjust for that Nashua amount in Column F.

Now, that's sort of the conclusion I would draw. If the Bench were interested in making a record request for the backup to the 239,222, that might help things.

The other thing that I'm thinking of is, we had a similar, I don't want to call it an "impasse", but a misunder -- a failure to come to a meeting of the minds last year in this case, with respect to vegetation management. And we were able to work that out over the course of time following the hearing, and that resulted in a rate adjustment that the Company actually implemented in February, it didn't wait for the next RRA.

So, in closing argument, I will probably be suggesting that we do the same thing

for this Nashua issue, you know, barring learning anything on the examination from the Bench.

But I'll move on at this point.

CHAIRMAN GOLDNER: No, I think the

Commissioners would also be interested in a

reconciliation. I don't know how we can approve
the current expense shown here with what we are
understanding at the moment.

So, I think that record request would be beneficial, in terms of closing the issue.

BY THE WITNESS:

A (Paruta) If I could ask one more point of clarity, and I don't know if this will help or not.

But, if the -- if the cash payment was outside of the property tax module, and the Company had recorded it manually, what our Department would have done, and remember, this is our Department who is preparing this for purposes of this filing, what our Department would have done is we would have taken that 716,580 cash benefit received, and we would have put it on Line 140. So, essentially, that 716,580 cash payment received would have negated 716,580 on

Line 140, in Column F, and wiped it to zero. 1 2 Having done that, if it was an actual 3 manual journal, and that was booked as a cash 4 payment, as opposed to through the Property Tax 5 module, which is in accordance with our SOX 6 Controls, in accordance with Sarbanes-Oxley, had 7 we not done that, what would have come through on 8 Line 236 would have been the 239,222, plus the 716, because that benefit would not have flown 9 10 through there. So, you would have had an 11 adjustment of, roughly, if I do my math quickly, 12 about \$500,000, going in the opposite direction. 13 And I apologize, I'm doing that quick in my head. 14 CHAIRMAN GOLDNER: Mr. Dexter, if you'd 15 like to maybe articulate the record request, we 16 can mark that down. And I'll make sure that I 17 capture that at the end as well. If you'd like 18 to verbalize it, that would be -- that would be 19 helpful. 20 MR. DEXTER: Well, I guess I'll try, 21 and I would break it down into two parts. 22 The first part would be to request an itemization or a breakdown or a backup of the 23 24 "\$239,222" figure on Line 236. That's Exhibit 1,

1 Bates 025. So, that would be Part A. 2 And Part B would be to explain why the 3 \$716,580, on Exhibit 1, Bates 023, Line 140, for 4 Nashua, needs to be reflected in this column, in 5 light of that same number appearing in the 6 requested breakdown of the \$239,222 in Part A of 7 the record request. 8 So, it presumes that, when we see the 9 239,222, the breakdown, that we're going to see 10 716,000 for Nashua. 11 CHAIRMAN GOLDNER: Very good, Mr. 12 Dexter. I think that is very helpful, and the 1.3 Commission would appreciate that clarification 14 also from the Company. So, we'll make that a 15 record request, and that we'll summarize also at 16 the end. 17 [Record request reserved.] 18 MS. RALSTON: And just to clarify that, 19 those references are to "Exhibit 6". I think Mr. 20 Dexter said "Exhibit 1", but that would be in 21 Exhibit 6. 22 MR. DEXTER: That is correct. Thank 23 you. 24 MS. RALSTON: Okay. Thank you.

```
MR. DEXTER: That's Exhibit 6.
 1
 2
                   Now, let me just ask the witness one
 3
         last question on this.
    BY MR. DEXTER:
 4
 5
         And that is, Line 238, the far right-hand column
 6
         has the figure of "50,610,359". That figure
 7
         factors into the calculation of the 2,174,000 of
 8
         property taxes sought for collection in this
 9
         case, correct?
                   And I believe that is demonstrated on
10
11
         Bates 019 of this exhibit. In other words, I see
12
         that same number on Bates 019, correct?
13
                    [Court reporter interruption, noting
14
                    that the witness was on "mute".
15
                   WITNESS PARUTA: Oh, apologies. I
16
         didn't realize that.
17
    BY THE WITNESS:
18
         (Paruta) Correct. And you are correct, it is on
19
         Bates Page 019 as well. That's where I was going
20
         to lead you as well.
21
    BY MR. DEXTER:
2.2
         Okay. And, so, then, back to Bates Page 025,
23
         that figure, 50,610,359, is the sum of the three
24
         figures on that same line, Line 238, in Columns
```

```
1
         D, E, and F, correct?
 2
         (Paruta) That is correct.
 3
         And it also is the sum of Column G, in other
 4
         words, that number adds both ways, correct?
 5
         (Paruta) Correct.
 6
         Okay. All right. Thanks. Then, I'll move on
 7
         from the property tax questions.
 8
                   So, just a moment on rate case
 9
         expenses. Again, if we go back to Exhibit 6,
10
         Page 4, I see a "Rate Case Expense" item on
11
         Line 6, "$353,000". You indicated, I believe,
12
         that this was reflected in the June 3rd update,
         as a result of the resolution of this issue from
13
14
         Eversource's recent rate case, correct?
15
         (Paruta) That is correct.
    Α
16
         And this number was a bit higher, this number has
17
         been reduced in the June 16th filing, which is
18
         Exhibit 6, as compared to Exhibit 3, correct?
19
         (Paruta) That is also correct.
    Α
20
         And you had indicated that the reduction was
21
         "$5,000", I calculated it as "$8,000". Maybe you
22
         could just double-check that, and we could get
23
         the correct number? I think we need to compare
24
         Exhibit 3 to Exhibit 6 in order to do that.
```

```
1
                    Well, I'm going to withdraw that
 2.
         question, because I look at it now, and it seems
 3
         to be a $5,000 difference. So, I'm going to
 4
         withdraw that. Sorry about that.
 5
         (Paruta) Okay.
 6
         And what was the nature of the update? Why was
 7
         the number reduced?
         (Paruta) So, in accordance with the decision in
 8
 9
         Order 26,634, the Company did not include an
10
         amortization of the $1.762 million that was
11
         approved for recovery in the RRA reconciliation
12
         mechanism, because the amortization was over a
13
         five-year period.
14
                    However, what we did was we followed
         the mechanism of the RRA rate mechanism, and
15
         included what I'll call "one-fifth" of the amount
16
17
         that was allowed as an August 1, 2022
18
         under-recovery. As a result of that, the RRA
19
         mechanism does calculate a carrying charge,
20
         assuming that the under-recovery is included as
21
         of the date of the first day of the rate
2.2
         reconciliation mechanism and the rate change.
23
                    However, after meeting with the DOE,
24
         and Mr. Dexter asking good questions, the team
```

went back, spoke to legal counsel, we read Puc 1907, and the regulations there state, in Puc 1907.01(f), Subsection (f) talks about that there should not be any interest charges associated on the rate case expenses.

And, so, the Company did make the decision that we were, in addition to not calculating interest expenses associated with the amortization, we also removed the carrying charge from the RRA rate mechanism.

- Q And you did that by keeping the schedule the same, and just putting in a zero percent interest rate on any under-/over-recoveries, as far as rate case expenses, correct?
- A (Paruta) Exactly. We neutralized any carrying charge calculation in our RRA mechanism, correct.
- Q Okay. So, I wanted to talk for a moment about interest on over and under-recoveries in general, not related to rate case expenses, because they have been zeroed out for rate case expenses.

 And, for example, I'd like to turn to Exhibit 6, Bates Page 008, Line 7. And this has to do with regulatory expenses that are recovered through the RRA.

```
1
                    And that lines -- there is no Line 7.
 2
         Excuse me, I might have the wrong page number
 3
         here. I think I meant "Line 4". That has
 4
         $569,000 of recoverable regulatory assessment and
 5
         consulting costs being included in the RRA,
 6
         correct?
 7
    Α
          (Paruta) Apologies, Mr. Dexter. I'm still
 8
         getting to my Bates page on my screen.
 9
    Q
         Oh. Well, --
10
         (Paruta) Apologies.
11
         I'm in the wrong -- I'm in Exhibit 3, I need to
12
         be in Exhibit 6. So, let's start again.
13
         (Paruta) Yes.
    Α
14
         Let me get to Exhibit 6, and maybe I will find a
    Q
         Line 7. Okay. So, Exhibit 6, Page 8, --
15
16
         (Paruta) Eight is Attachment 2.
    Α
17
    Q
         -- Line 7.
18
         (Paruta) Yes.
19
         I see, in Column "Actual 2021", a figure of
    Q
          "$468,000". Do you see that?
20
21
          (Paruta) Yes.
    Α
         And that's indicated as an under-recovery,
22
    Q
23
         correct?
24
    Α
          (Paruta) That is correct.
```

```
1
         And, on that same -- on the next page, which will
 2
         take us to 2022, which is where I should have
 3
         been in the first place, I see a figure of
 4
         "608,000" for "August 2022", on Line 4, indicated
 5
         as "Underrecovered Regulatory Assessment and
 6
         Consultant Costs". Do you see that number?
 7
    Α
         (Paruta) Yes. That is the under-recovery for
 8
         2021.
         Right. And that's detailed, if you will, on
 9
    Q
10
         Bates Page 007 -- sorry -- Bates Page 010 of this
11
         schedule shows the detail of that 608,000 in the
12
         lower right-hand corner, correct?
13
         (Paruta) On Bates Page 010, on Line 11?
    Α
14
         Yes.
    0
15
         (Paruta) That's correct.
    Α
16
         Okay. And, so, this tells us that this $608,000
17
         consists of PUC/DOE assessments and contractors,
18
         all of which are recoverable per statute, as laid
19
         out in the footnotes where you've mentioned the
20
         language from the Settlement Agreement, correct?
21
         (Paruta) That is correct.
    Α
22
    Q
         Okay. So, now, let's go back up two pages, to
23
         Page 008, and find that 608,000, again, it's --
24
         now I'm up on Bates Page 009, so I guess I only
```

```
1
         went up one page. And that's the same "608,000"
 2
         that appears on Line 4, Column "Estimate of
 3
         August 2022", correct?
 4
         (Paruta) That is correct.
 5
         And this schedule, down on Line 7, calculates an
 6
         over-/under-recovery. And, if I read across, on
 7
         Line 7, I see that, for the entire year, this
         $608,000 balance is shown as an under-recovery in
 9
         declining amounts, and then interest is
10
         calculated on that under-recovery, and that
11
         interest is factored into the proposed RRA,
12
         correct?
13
         (Paruta) That is correct.
    Α
14
         And my question is, why, in this schedule, does
15
         Eversource include the full $608,000 of
16
         assessment and consultants in month one of this
17
         sheet, "August-22", as opposed to spreading that
18
         amount out over the ensuing 12-month period --
19
         over the ensuing 12-month period?
20
         (Paruta) So, the entirety of the RRA mechanism,
    Α
21
         regardless of whether it's the DOE assessments,
         vegetation management, property taxes, because it
22
23
         is a look-back, and it is a look-back to prior
24
         year, what the Settlement Agreement stated was
```

2.

1.3

the purpose -- or, I shouldn't say "the purpose", the Settlement Agreement states that the RRA mechanism itself is established every year, and it's based on a full reconciliation, with interest, for any over-/under-recoveries. And, so, the interest is calculated, and it is essentially calculated as soon as the rate is established on the over and under -- over or under-recovery, so it goes both ways, at the point that the rate is established.

Because it is a prior year rate reconciliation mechanism, we are taking the over and under -- over or under-recovery from the prior year, and, as of August 1, we are identifying it and rolling it through with a full reconciliation mechanism, including interest.

That is how the rate mechanism works.

Like I said, it goes both ways. So, in cases where we are over-recovered, the carried interest charge is calculated and refunded to customers, including the interest component, in this case, the 608,000 is an under-recovery.

And, so, there is a slight carrying charge that is charged at the same exact carrying charge rate

across all over-/under-recoveries. 1 2 Wouldn't it have been more accurate, in your 3 mind, to have spread the 400 -- the \$608,000 over 4 the twelve months, because you would never expect 5 to collect that 608,000 all in the month of 6 August, correct? You would expect to collect 7 that over the course of the year? 8 (Paruta) No, but that defeats the purpose of what 9 the RRA is meant to do. Because, essentially, 10 what we're doing, and, Mr. Dexter, your theory 11 applies in the current year that those costs are 12 incurred, so, remember, we have costs that are 13 being incurred on a monthly basis within our base 14 distribution rates that are truly spread out on a 15 monthly basis and are being billed to customers 16 in base distribution rates on a monthly basis. 17 So, embedded in our cost of service are the 18 assessments, and that amount truly does include a 19 monthly charge as it is flowing through base 20 distribution rates. 21 This is anything in excess of that that 22 we are seeking recovery. So, because the way the 23 Settlement Agreement was written, this is taking 24 a look-back of what we under-recovered, and it is

an allowance of identifying the under-recovery as of the point in time that the rate is established. So, that under-recovery is a catch-up as of August 1st, and is then fully reconciled throughout the period.

include it every month, that is making an assumption that that cost relates to 2022 and 2023, the period of time associated with the rate, and that is not the case. These are historical costs for which we under-recovered, and, therefore, we have to flow it through the rate with the carrying charge, in order to be appropriately made whole for us on under-recoveries, and appropriately make our customers whole for over-recoveries.

- Q And, if I were to jump down to Bates Page 011, is this where I find a detail of the costs that underlie, that flow into the \$608,000 that we're talking about?
- A (Paruta) That is correct.
- Q And all of these costs, as indicated by the invoice dates, consistent with your testimony, were incurred in 2021, correct?

```
(Paruta) That is correct.
 1
 2
         And a certain amount of these were recovered in
 3
         base rates, at least as far as the assessment
 4
         goes, and this mechanism just calculates the
 5
         difference between what was in base rates and the
 6
         total shown on Line 17 of Bates 011?
 7
    Α
         (Paruta) For the assessments, that is correct,
 8
         Mr. Dexter.
         For the assessments, okay. Okay. All right.
 9
    Q
10
                   Well, my last topic has to do with lost
11
         base revenues associated with net metering.
12
         order to ask questions, I'd like to start first
13
         on Exhibit 6, Bates Page 028, it will take me a
14
         minute to get there. And, if I wanted to find
15
         the total amount of lost base revenue due to net
16
         metering that's proposed for recovery in this
17
         RRA, I can find that number on Line 4 of this
18
         sheet, is that correct, "$578,000"?
19
         (Davis) That's correct. But I would also, if you
    Α
20
         would go to the next page, Bates 029, --
21
         Yes.
    Q
22
         (Davis) -- you'll see the breakdown by month.
23
         And, so, this is the sort of input that flows up
24
         to the numbers that you do see on Page --
```

```
1
         Bates 028.
 2
         Okay. Thanks.
 3
         (Davis) You're welcome.
 4
         And, in order to find the backup to these
 5
         numbers, this is broken down by rate class, we
 6
         have "$411,000" for the Residential class.
                                                       "R"
 7
         stands for "Residential", correct?
         (Davis) That's correct. "Rate R" is a rate class
 8
 9
         for Residential.
10
         And "G" and "GV" are commercial customers, is
11
         that right?
12
         (Davis) That's correct. Those are our two small
13
         and medium general service rates, Rate G and
14
         Rate GV.
15
         Okay. So, I went to Exhibit 4 to try to find
    Q
16
         where these two numbers were calculated, the
17
         411,000 and the 167,000. And, for purposes of
18
         today, I'm going to focus on the residential.
19
         (Davis) Okay.
    Α
20
         So, I went to Exhibit 4, Bates 010. So, let me
    0
21
         get there, and then I'll have a question.
22
    Α
         (Davis) And I might actually direct you to
23
         Bates 009.
24
         Okay. We'll start with Bates 009 then.
```

```
1
         Bates 009 shows me the monthly breakdown of
 2
         those, again, we'll talk about the "411,173" for
 3
         Residential. That shows me the monthly
 4
         breakdown, correct?
 5
         (Davis) Correct. As well as, on the far right,
 6
         there is a total, which is the "411,173".
 7
         Right. And, then, the footnotes direct me to
    Q
 8
         "Exhibit EAD-2" -- "Attachment EAD-2, Exhibit A",
 9
         which I believe is the very next document,
10
         correct, starting at Bates 010?
11
         (Davis) That's correct. And what it might help
    Α
12
         -- obviously, there's an immense amount of data.
13
         Well, let me try to break it down question by
    Q
14
         question, if you would.
15
    Α
         (Davis) Sure. Absolutely. No problem.
16
         And then I'll let you fill in, but I'm just
17
         trying to figure out what's going on.
18
                   So, this sheet is 276 pages -- well, I
19
         quess 275 pages, because up in the upper
20
         right-hand corner, the first page says "Page 2 of
21
         276". So, that's right.
22
    Α
         (Davis) Yes.
23
         We're looking at 275 pages roughly?
24
         (Davis) Correct.
```

```
1
         Okay. And the column on the left says "ID#", and
 2
         it's just 1 through about 2000, if you get to the
         end of it. These are individual installations,
 3
 4
         correct?
 5
         (Davis) They are. They are individual
 6
         installations. And the next column doesn't have
 7
         a label, but it's by customer account reference,
 8
         and it's also by year, so, program enrollment
 9
         date.
10
         Okay. And the "Generation Type", "PV" stands
11
         for "photovotelic" -- how do you say it?
         "Photovo" --
12
13
         (Davis) Yes. "Photovoltaic".
    Α
14
         "Voltaic", thank you. Sorry about that. So,
    Q
15
         these are solar? These are solar installations,
16
         correct, basically?
17
    Α
         (Davis) I believe they all are, yes.
18
         Okay. So, the first 55 pages, if I have this
    Q
19
         right, if I go to Bates Page 055 --
20
         (Davis) Yes.
    Α
21
         Let me just do that. These are all sort of the
    Q
22
         same information, by customer number, by ID
23
         number, all for Rate R. And, when I get down to
24
         Bates Page 055, I see some totals, correct?
```

```
1
         (Davis) Yes.
 2
         And, so, this tells me that there are 2,107
 3
         installations. And there's a column, second
 4
         column from the right, totaled [sic] "2020
 5
         Displaced Revenue" of -- is that "$1,932"?
 6
         (Davis) That's what it shows, yes.
 7
    Q
         Okay. So, if you could explain please what's
 8
         shown on this first 55 pages or so of this
 9
         exhibit? What is this sheet trying to show us?
10
         And, ultimately, hopefully, we're going to get to
11
         the $411,000 that's proposed for recovery.
12
         let's just start with these first 55 pages.
13
         (Davis) Certainly. So, what this provides, I
    Α
14
         always call it the "starting set of information",
15
         it provides all the different accounts, as you
16
         identified, the type of generation, but,
17
         ultimately, their installed capacity. And then,
18
         for the current year, it's actually showing the
19
         annual generation based on those capacities. And
20
         then, it does provide the last two columns, which
21
         are probably more historical information, they
22
         were carried into this file.
23
                    I did inherit this file. And I would
24
         say, in retrospect, I probably would not have
```

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```
included the last two columns, or at least the
     second to the last column, because our focus is
     to calculate the 2021 displaced revenue. But the
     information on the page, and, literally, when
     each account started, so that we can, first of
     all, identify a bright line, lost base revenue is
     for net metering installations on and after
     January 1st, 2019. So, what this is doing is
     corralling the set of accounts sequentially, as
     they have come on line and enrolled in the
     program, provided us also the installed capacity,
     and, based on that, the calculation of the annual
     generation.
               So, this is the first, this entire set
     of data, provides us the entire set of customers
     and the installed capacity for their photovoltaic
     systems, again, for residential.
     Okay. And what's the rate in the right-hand
Q
     column? They all seem to be the same rate,
     "0.05116". Is that cents per kWh?
     (Davis) These are actually dollars per
Α
     kilowatt-hour.
Q
     I'm sorry, dollars.
```

(Davis) And they happen to be for a reference

```
1
                  And they're important because of
         period.
 2
         displaced revenue for residential that we
         calculate is a function of the amount of total
 3
 4
         production of these individual units that is
 5
         utilized behind the meter. So, we need the
 6
         following sets of exhibits to do the derivation.
 7
         But the rate is an important reference, because
 8
         it's the applicable rate per kilowatt-hour of
         displayed sales, and, therefore, displaced
 9
10
         revenue.
11
         Is it, basically, the distribution rate at that
    Q
12
         time?
13
         (Davis) It is. It is the distribution rate, yes.
14
         Okay. So, in the interest of time, because we're
15
         approaching 11:00, can you -- again, I found the
16
         number of 411,000 down on Page 253, I think.
17
         you maybe just summarize for us how we get to the
18
         411,000 of displaced revenue from the 255 plus
19
         pages of information that's provided here?
20
         (Davis) Absolutely. So, this entire set of 276
    Α
21
         pages under Exhibit A includes what we just
22
         talked about, that's called -- well, I'm sorry,
23
         it's EAD-2 is the 276 pages. Exhibit A is the
24
         first section, right through Bates 055, and there
```

are four more exhibits, "Exhibits B", "C", "D", and "E".

Exhibit B starts on the very next page,
Page 56, Bates 056. That's total generation, in
other words, production by the customers.

On Exhibit C, starts on Bates 084, and that provides the actual sales, in other words, of generation for each customer that was delivered to the grid.

So, remember, Exhibit B was total generation, the portion of that generation delivered out to the grid is Exhibit C, the sales.

And, then, starting on Bates 139, we have the displaced sales, which is the difference between the total generation in Exhibit B, and the amount of that generation delivered to the grid, in Exhibit C. So, Exhibit D will tell us how much of the total production was utilized behind the meter, and that represents displaced sales.

And, then, Exhibit E, starting on Bates 198, shows the derivation of sales, displaced sales, times that distribution rate we referred

1 to.

So, effectively, the 411 will appear after all of the work that's done, pulling up the detail of production, sales, calculating the amount behind the meter that's utilized to find the revenue displaced, would bring us to Bates — like I said, it started on Bates 198, I'm just trying to get my computer to catch up here. And, looking at the bottom of Section E, and, again, which starts on Bates 198, almost there.

Okay. If I would start, Bates 198 is titled "Total 2021 Rate R Revenues Displaced".

And there is, in fact, for each customer, monthly data. So, for example, Line 1 of Bates 198 will show the monthly displaced revenue, and a total at the far right of "\$399". If I -- that's for one, just one customer.

But, if I scroll to the end of

Exhibit E, which is -- I'll give you the Bates

number right now as soon as I get to it. Okay.

So, on Bates 253, we'll see a total for each

month, and grand total on the far right. And

you'll see the value of \$411,173.

Okay. Thank you. Now, I understand. I

```
1
         appreciate that.
 2
         (Davis) Yes. And I apologize. This is such an
 3
         enormous amount of data that we had to break it
 4
         down within those five exhibits, A through E.
 5
    Q
         And the calculation is, in fact, done on a
 6
         customer-by-customer basis, as this demonstrates,
 7
         correct?
         (Davis) That is correct. For example, and I'll
 8
 9
         just -- and I wrote this down, so we could use
10
         this to do a proof. I mentioned that $399, which
         was shown at -- this is for the very first
11
12
         customer. So, if we go to Bates 198, I think
         you'll see "$399". You go to Bates 139, you'll
13
14
         see a displaced sales of 7,754 kilowatt-hours.
15
         And that number, times the appropriate
16
         distribution rate, brings you to the $399.
17
                   But you could go to Line 1 of each of
18
         these five exhibits. For Exhibit B, you'll see
19
         the total production of "12,877". For Exhibit C,
20
         on Line 1, you'll see sales, in other words, of
21
         the 12,877 kilowatt-hours, 5,123 kilowatt-hours
22
         were delivered out to the grid. So, the
         difference between the 12,877 and the 5,123 is
23
24
         that 7,754 kilowatt-hours. And that, times the
```

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distribution rate, translates to \$399. Thanks. And you had directed us to Bates 139, which showed Line 1 of kilowatt-hours displaced, and that customer, you know, looking across the months, displaces between about five and eight hundred kilowatt-hours per month, which is consistent with the usages that were cited earlier in the testimony about typical bill impacts. But, if I jump down to Line 5 or Line 8 or Line 21, I see numbers that are significantly higher than, you know, that \$600 per month range. For example, Line 8, in July, this customer displaced over 3,000 kilowatt-hours, and, in August, over 2,600 kilowatt-hours. You know, how would that happen? Is this just an atypical customer? What would you expect we would find if we looked at that customer?

A (Davis) I would say, for each of those, you should see some scalable effect. On the very first page, and I had mentioned there were installed capacity levels, I think the first one was 10 kilowatts, let's say. So, a large customer would have a larger installed capacity.

However, that's not the end of the story. The other important part is, the amount of sales. In other words, there's two parts of the equation: How much they produce, based on that level of capacity, but also how much they actually use, and how much is surplus and delivered to the grid?

So, what we can't see is what that total customer's load is. We only know how much of their production was delivered out to the grid. And, if they have a very low load, a lot of their production will actually be delivered to the grid. But, if they have a very high load, less of that production will be delivered out to the grid, and instead would be utilized behind the meter.

So, I think you can see at least the order of magnitude, if we went back to Bates 010, and you looked at those corresponding ID numbers, we can at least see how much smaller or larger the installed capacity is. And then, if we go to Bates 084, again, for the corresponding IDs, we could see how much of their total production was actually delivered out to the grid.

```
So, the method we use is we calculate
 1
 2
         their total production, and subtract out what is
 3
         delivered out to the grid. That will tell us how
 4
         much their internal sales are, if you will, how
 5
         much they use from their photovoltaic device, you
 6
         know, to supply their own load, you know, behind
 7
         the meter.
 8
                   MR. DEXTER: Okay. Thanks.
                   WITNESS DAVIS: You're welcome.
 9
10
                   MR. DEXTER: That's all the questions I
11
         have.
12
                   CHAIRMAN GOLDNER: Thank you, Mr.
13
         Dexter.
                   So, it's 11:00, probably a good time
14
15
         for a break. I'll suggest we pause till 11:15,
16
         and return then. So, we'll go off the record.
17
         Thank you.
18
                    (Recess taken at 11:00 a.m., and the
19
                   hearing resumed at 11:21 a.m.)
20
                   CHAIRMAN GOLDNER: Okay. We'll go back
21
         on the record, and begin Commissioner questions
22
         with Commissioner Simpson.
23
                   CMSR. SIMPSON: Thank you, Mr.
24
         Chairman. And thank you, Attorney Dexter, for
```

```
1
         your thorough questioning. Your questioning
 2
         there was extremely helpful, diving into some of
 3
         the accounting issues. Appreciate that.
 4
                    Just as a way to sort of wrap up some
 5
         of the questions that you asked with respect to
 6
         Exhibit 6, and I might ask the Department if they
 7
         have any comments on this.
                   Looking at -- just a moment. So, in
 8
 9
         Exhibit 6, and the summary table at the end,
         Bates 025, so, the column that articulates
10
11
         "Calendar Year 2021 Expense", which is "Column
12
         D", subject to much of the questions that you
13
         asked, it was my understanding that that column
14
         was created by request. And I'm wondering
15
         whether that was a request of the Commission or
16
         the Department or the predecessor, Public
17
         Utilities Commission, do you have any insight
18
         into that?
19
                   MR. DEXTER: That question is to me?
20
                   CMSR. SIMPSON: If you'd be willing to
21
         step in, --
22
                   MR. DEXTER: Fair enough.
23
                   CMSR. SIMPSON: -- I'd appreciate it.
24
         I can direct it to the Company as well.
```

```
1
                   MR. DEXTER: No.
 2
                   CMSR. SIMPSON: But your insight would
 3
         be appreciated.
 4
                   MR. DEXTER: Yes. And which column,
 5
         Commissioner?
 6
                   CMSR. SIMPSON: Column D, the --
 7
                   MR. DEXTER: Column D?
                   CMSR. SIMPSON: Yes. So, the "Calendar
 8
 9
         Year 2021 Expense". It sounds like that's a
10
         calculation that the Company has been requested
11
         to do, that doesn't align with traditional
12
         accounting practice.
1.3
                   And I'm wondering what stimulated that
14
         request? Like, why was it initially made for the
15
         Company to calculate it that way? And to ask
16
         whether it still makes sense to do it, like, from
17
         the Audit Division or the Regulatory Support
18
         Division? If there is a rational and helpful
19
         reason for us to continue to require the Company
20
         to do that, I'm comfortable. But, if we are
21
         making the reconciliation more complicated than
22
         necessary, then I would ask whether it still
23
         makes sense to move in that direction?
24
                   MR. DEXTER: Yes.
                                       Thank you,
```

Commissioner. I don't have a specific 1 2 recollection of this time last year, I would have 3 been part of the PUC Staff, and I did do this 4 docket with Mr. Eckberg. 5 I don't recall asking specifically 6 about this column. But I will say this. Okay, 7 so, we've done these clauses for all the 8 companies since this statute has been passed. 9 CMSR. SIMPSON: Uh-huh. 10 MR. DEXTER: And we always have this 11 question of "what are we reconciling to?" So, 12 the first thing is you got to figure out what's 13 in base rates, and I think we're okay with that, 14 in terms of this case. 15 CMSR. SIMPSON: Uh-huh. 16 MR. DEXTER: And then, it's like "Well, 17 what are you reconciling? What's the other 18 number in the equation?" 19 And it appears that there's two ways to 20 That you could reconcile to the latest do it: 21 bills, or you could reconcile to the Company's 22 books. 23 I believe, in other cases, we have 24 requested that the reconciliation be done to the

latest bills. And the reason we did that is because the bills can be requested and audited, and so on and so forth. And, so, it might be, and I'm speculating a little bit, it might be that, in this case last year, we had a per books number, and we asked if we could reconcile the per books expense number to the bills, so that there would be something to audit.

So, under either method, it's important that everybody be able to go from the bills to the amount that's being reconciled through the clause.

CMSR. SIMPSON: Uh-huh.

MR. DEXTER: And, in this instance, if I understood the testimony correctly, we have five or six adjustments that are on these Lines 233 to 238, you know, that take us from the bills to the books.

What we've also heard today is that

Column D is not necessarily the bills, because

there were some -- there were some estimates that

were trued up, I'm not exactly sure, and that's

why -- that's why I'm glad you did the record

request.

CMSR. SIMPSON: Yes.

MR. DEXTER: I'm not sure that one method, in other words, reconciling to a per books number is, you know, by definition, worse than reconciling to the per bills number. I would think the numbers would be very, very close. I don't understand why a company would book something other than what's reflected on the bills. But we have seen things like accruals and estimates and things like that.

So, I guess, before I made a final recommendation, I might want to go back and look where we ended up with the other companies. But my recollection was that the other companies are reconciling to a number that is the result of the sum of the bills. But I'm also recalling a conversation saying "those two numbers are the same." So, I'm confused, to be honest with you.

CMSR. SIMPSON: I am as well.

MR. DEXTER: But I will say that having a list of the towns and the bills is extremely important, to get us so that we know that we're even in the right ballpark.

The other thing I learned in the tech

```
session is that there's 231 lines of towns.
 1
 2
         There's actually like 4,000 bills that go beyond
 3
         this.
               There isn't one town -- one bill per town,
 4
         which is something I -- you know, we're dealing
 5
         with a larger company here than we are with the
 6
         other cases. And maybe the sheer volume requires
 7
         different treatment.
                   So, I'm rambling a bit. I don't recall
 8
 9
         making this request, but I do remember stressing,
10
         in all the cases, that it's important to be able
11
         to go from the bills, to the adjustment that's
12
         proposed in the RRA.
1.3
                   And that's what I was trying to do on
14
         cross-examination, and I think the record request
15
         will help with that.
16
                   CMSR. SIMPSON: Thank you.
17
                   MR. DEXTER: But I would invite you to
18
         ask that same question to the Company, --
19
                   CMSR. SIMPSON: I will.
20
                   MR. DEXTER: -- to see if they have a
21
         better recollection.
22
                   CMSR. SIMPSON: And thank you for
23
         indulging me, --
24
                   MR. DEXTER: Sure.
```

1 CMSR. SIMPSON: -- and providing some 2 insight. 3 BY CMSR. SIMPSON: 4 I would ask Ms. Paruta if she has any insight 5 into why Column D has been required, and whether 6 you have a suggestion for making the transparency 7 of the reconciliation, with respect to property 8 taxes, more clear? (Paruta) Yes. So, first of all, within the 9 10 Settlement Agreement, what we were bound to do by 11 what was disclosed within the Settlement 12 Agreement was we were bound to take our total 13 property tax expenses, that were recorded in 14 accordance with GAAP, and GAAP requires an 15 accrual basis of accounting, and, so, that 16 naturally, in any case, if the Company does not 17 have a bill by the close of the calendar year, we 18 are required and mandated by FASB regulations to 19 record an estimate. 20 So, because of the way the property tax 21 expenses are recorded, and the way the Settlement 22 Agreement stated, we take the property tax 23 expenses, as reflected in the books and records, 24 in accordance with GAAP, some of which are

actuals, some of which are estimates, because we have not yet received some of the towns' bills. And we were mandated to compare that to the amount in base rates. Keeping in mind that the amount in base rates was under the same exact policy and process, where there are costs in the base distribution rates at the time of the test year that had estimates and actuals.

So, it is a timing difference. We know it is a timing difference. We recognize it as a timing difference. So, having said that, we were asked last year, based on my reconciliation, and I apologize, I was also not here last year, but, based on my discussions with my team, we were requested last year, for good reason, and I think it is a good reason, if we could provide some form of a reconciliation between the very large number of 52 -- roughly, 50, we'll say, million dollars for Eversource that we are flowing through this reconciliation mechanism, and break that down by town, and we agreed to that, and we felt that was a reasonable ask.

And, so, in order to do that, we went back to the Property Tax team and requested this,

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24

and requested it knowing that they had to provide the actual bills by town. So, again, it's a timing difference. Because the actual bills that are included in Column B and Column C could have been received in calendar year 2021, could have been received in calendar year 2022. And, because we're mandated by GAAP and FASB rules, we have to record estimates for those property tax bills that are not received. And which is why, when you take a look at Column D, which our Department did, the Revenue Requirements did to the best of our ability, we determined, had those property tax bills been received, you know, in a perfect world, by the close of December 31, 2021, that is the amount that would have flowed through our books and records. It is not.

However, Mr. Dexter made a very good point, which is, this is very reasonable, compared to what ultimately flowed through our books and records in the calendar year 2021. So, our Property Tax team actually did a very good job of estimating those costs. Because the total property taxes that were truly billed were \$52.8 million, that some of which rolled into

1 2022.

Α

But the calendar year 2021 expenses
that were booked were 52,561,000. That's very
close, almost spot-on. And, so, that is the
reason why we provided it. It is confusing.
Property taxes are not easy, because you're
dealing with fiscal periods in a property tax
world, as opposed to calendar year costs in a
GAAP world, and the calendar year costs in the
GAAP world is what we were mandated to reconcile
to in the Settlement Agreement.

Q Okay. I appreciate that. And I have confidence in what you're telling us, you clearly understand the issue.

I guess I would just finally ask, is
there something that we, as the Commission, could
do, in order to make the reconciliation more
clear and transparent, and less confusing? Or,
in your view, do you feel as if this presentation
of the tax issues is as clear as we can get,
given the variances of when you receive bills and
your requirements to conform to GAAP practices?

(Paruta) That's a great question. I would say
the only way to make it really clear, which is a

huge ask of the Property Tax team, would be to 1 2 force-fit what we actually incurred, estimate and 3 actual, for each calendar year, based by town. 4 Keep in mind, and Mr. Dexter pointed 5 this out, we have 231 municipalities. We have 6 over 4,000 bills that we receive, and a very 7 small Property Tax Department. So, it would be a 8 monumental ask of the team to painstakingly go through those property tax bills for which there 9 10 is an estimate that is flowing through calendar 11 year 2021, and force-fit that back into the 12 "Property Tax Year" column "2021", so that it 13 would truly represent the expenses that we 14 reflected on our books and records, in accordance 15 with GAAP. But, then, there could be more 16 confusion, because that is not -- that is not the 17 true property tax year bill that we received from 18 the town. So, we would essentially be 19 force-fitting Column C to match our books and 20 records for calendar year 2021. If that makes 21 sense? 22 CMSR. SIMPSON: Yes. Okay. Well,

hopefully, when we formalize the data request,

and the Company is able to provide a response,

23

24

```
that will provide some more clarity for
 1
 2
         everybody. Appreciate the dialogue.
 3
                   Does Mr. Dexter have anything to add?
         Attorney Dexter, excuse me.
 4
 5
                   MR. DEXTER: Sure. I would like to ask
 6
         one question, maybe it could be included in the
 7
         record request.
                   And that is, what is the total amount
 8
 9
         of property tax expenses recorded on the books of
10
         PSNH, per GAAP, as Ms. Paruta referenced? And
11
         does that number appear on Exhibit 6, Bates 025?
12
                   CMSR. SIMPSON: Ms. Paruta?
13
                   WITNESS PARUTA: I can answer that, Mr.
14
         Dexter.
15
                   CMSR. SIMPSON: Please.
16
                   WITNESS PARUTA: Yes. The actual total
17
         property tax expense, as reflected in our income
18
         statement, from a GAAP perspective, is
19
         "50,610,359".
20
    BY MR. DEXTER:
21
         Okay. And I do have the Settlement Agreement
22
         with me, and it does say that "Eversource will
23
         reconcile to property tax expense." It does say
24
         that --
```

```
1
          (Paruta) Correct.
 2
         -- in a couple of places?
 3
    Α
         (Paruta) Correct. And this was our effort to
 4
         provide more detail, in terms of manual
 5
         adjustments, because, of course, those are
 6
         outside, you know, especially with manual
 7
         adjustments 233 and 234 and 235, where they are
 8
         not specific to any town. So, they could not be
         broken out by the Line Items 1 through 231.
 9
10
                   And, so, in an effort to provide the
11
         Commissioners and the DOE Staff with the ask from
12
         prior year of breaking this down by town, we, the
13
         Revenue Requirements team, were forced to include
14
         these adjustments at the bottom, because we could
15
         not force-fit those amounts into any of the line
16
         items above.
17
                    So, in totality, just to repeat,
18
         "50,610,359" is the actual property tax expense
19
         that the Company incurred in calendar year 2021.
20
         And I guess the last question I would have was,
21
         does that number appear in the Annual Report to
22
         the PUC? And, if so, you know, what page and
23
         what line? And that can be part of the record
24
         request.
```

```
1
         (Paruta) That will have to be, because this is
 2
         just the distribution. And what we, I believe,
 3
         subject to check, and we can do a record request,
 4
         what we report to the PUC is our GAAP financial
 5
         statements for Public Service Company of New
 6
         Hampshire. So, that property tax expense line
 7
         item would also include any transmission property
 8
         tax expenses paid to New Hampshire municipalities
 9
         in the State of New Hampshire.
10
                   CMSR. SIMPSON: Okay. So, I just want
11
         to make sure, for Attorney Dexter's sake, the
12
         first part of your question, are you sufficiently
13
         satisfied with the response that Ms. Paruta gave,
14
         or would you like us to make a record request
15
         with both elements of the question you raised?
16
                   MR. DEXTER: The question I raised as I
17
         phrased it an hour or so ago?
18
                   CMSR. SIMPSON:
                                   No.
19
                   MR. DEXTER: Or as I phrased it now?
20
                   CMSR. SIMPSON: Just a few moments ago
21
         you asked for the final tax GAAP figure, and she
22
         stated that it was the "50,610,359"?
23
                   MR. DEXTER: Sure. I don't think that
24
         needs to be a record request.
```

```
1
                   CMSR. SIMPSON: Okay. And then, the
 2
         second -- then, you asked, just a few moments
 3
         ago, with respect to the Annual Report that the
 4
         Company files?
 5
                   MR. DEXTER: Right. It's always
 6
         comforting if you can find the number in the
 7
         Annual Report to the PUC. So, if it's there,
         that's additional comfort. If it's not,
 8
 9
         apparently, it won't be, --
10
                   CMSR. SIMPSON: Yes.
11
                   MR. DEXTER: -- because of transmission
12
         taxes.
1.3
                   WITNESS PARUTA: And could I just ask a
         clarifying question? When you're referencing our
14
15
         "Annual Report", are you referencing our Annual
16
         Report on Form 10-K that's filed with the
17
         Securities & Exchange Commission?
18
                   MR. DEXTER: No. I think -- I think
19
         electric companies file a FERC Form 1 with the
20
         PUC.
21
                   WITNESS PARUTA: Yes, we do. I just
22
         wanted to make sure I knew which form. Thank
23
         you.
24
                   CMSR. SIMPSON: Okay. So, now, we'll
```

```
look to the Chairman, as I see him vigorously
 1
 2
         jotting down information, just to make sure that
 3
         we've captured accurately this request.
 4
                    CHAIRMAN GOLDNER: I think so. There's
 5
         now a total of three requests related to property
 6
         taxes. And we can refine those at the end of the
 7
         hearing.
 8
                    CMSR. SIMPSON: Okay.
 9
                    MR. DEXTER: Thank you very much.
10
                    CMSR. SIMPSON:
                                    Thank you.
11
                    WITNESS PARUTA: Thank you.
12
    BY CMSR. SIMPSON:
1.3
         So, then, I'd like to jump back to Exhibit 4, to
14
         wrap up some questions I had following the last
15
         question session for Mr. Davis.
16
         (Davis) Okay.
17
         Thank you. So, I'm looking at these tables in
18
         your testimony, starting at Bates Page 010. So,
19
         this is the "Summary of Revenue Displaced" in
20
         Rate Class R, is that correct?
21
         (Davis) It's labeled a "Summary", correct.
    Α
2.2
    Q
         Exhibit 4?
23
    Α
         (Davis) That's correct.
24
         Yes.
```

```
(Davis) "Exhibit 4, Bates Page 010" you referred
 1
 2
         to?
 3
    Q
         Correct.
 4
         (Davis) Yes.
 5
         So, I'm looking at the first two columns, and
 6
         there's "ID number", and then, presumably, some
 7
         sort of a unique customer identifier in the
 8
         second column, that looks like also labeled as
         "ID", is that correct?
 9
10
         (Davis) That's correct.
11
         So, and it looks like they're listed by program
12
         enrollment. So, is that when the system was
13
         interconnected and generating electricity?
14
         (Davis) Yes. I was trying to clarify. I think
    Α
15
         it's the date they -- it's at or following the
16
         in-service date, when they actually enrolled in
17
         net metering.
18
         Okay. So, their applicable enrollment date, this
    Q
19
         table is sorted by date of when they enrolled in
20
         net metering?
21
         (Davis) That's correct.
    Α
22
    Q
         And is each row representative of a unique system
23
         or customer?
24
    Α
         (Davis) It is. And it's -- yes. It's each
```

```
1
         customer's individual system.
 2
         So, like the first ID 1, that's a distinct system
 3
         from ID 2?
         (Davis) That's correct.
 4
 5
         Okay. So, then, if we look over at the sixth
 6
         column, "Installed AC Capacity in Kilowatts"?
 7
    Α
         (Davis) Yes.
 8
         That just shows the nameplate of each respective
 9
         system, correct?
10
         (Davis) That is correct.
11
         Then, I look at over at the seventh column,
         "Annual Kilowatt-hours Generated". Is that
12
13
         figure representative of actual kilowatt-hours
14
         that the system generated, as measured at the
15
         Company's meter?
16
         (Davis) No. It's representative of the total
17
         production, if we had a meter on, in this case,
18
         the solar array, the PV array. So, what this
19
         actually is is a calculation of the production
20
         for that customer's 10-kilowatt photovoltaic
21
         array, which is determined using the PVWatts
22
         model.
23
    Q
         Uh-huh.
24
         (Davis) And, for the record, that's
```

```
"P-V-W-a-t-t-s. So, we've applied the PVWatts
 1
         model for this period to, in this case, the
 2
 3
         customer's 10-kilowatt capacity array. And that
 4
         produced an annual production kilowatt-hours of
 5
         "12,877".
 6
                   And, for example, you'll see the same
 7
         number on Lines 11 and 12, --
         Uh-huh.
 8
    Q
 9
         (Davis) -- where you also have a 10-kilowatt
10
         unit.
11
         And that's where I was going. That's what --
    Q
12
         (Davis) Oh. Okay.
13
         -- I'm confused by. So, I'm glad you jumped
14
         there. So, when you credit net metered customer
15
         generators on their net exports, for instance, --
16
         (Davis) Yes.
    Α
17
         -- are you taking the customer's actual usage
18
         from the grid, and then subtracting the estimated
19
         output from a system of the capacity which they
20
         have interconnected?
21
         (Davis) No. We have bidirectional meters, which
    Α
22
         allow us to measure -- what you're referring to,
23
         which is the import from the grid to the
24
         customer. So, when they're not generating all of
```

```
1
        their needs, they will draw power from the grid.
        But we don't use that value. We use the export
2
3
        channel from our meters.
4
        Uh-huh.
```

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

(Davis) And what that translates to is, whenever, let's take the first customer, if that customer were producing 12,877 kilowatt-hours over the course of the year, whenever their generation is greater than their load, meaning, if their load is less than 10 kilowatts, then that excess that they produce, that they don't need, is delivered out to grid, and we measure that.

Uh-huh. Q

> (Davis) And, so, later -- I earlier referred to a "sales value". So, that's our Exhibit C. And I think we, just, you know, for reference, we could go to Bates 084, you'll see that very same customer, ID Number 1. So, here, on this Bates 010, we see a value of "12,877". Our export meter, which, in this case, for ID Number 1, we measured 5,123 kilowatt-hours delivered out to the grid. We take the difference between the 12,877, which is a calculation of their total production, minus the portion of their generation

```
that was delivered out to the grid, 5,123, and
 1
 2
         the difference is what they utilize from their
 3
         generator behind the meter.
                    The import channel is in addition to
 4
 5
         all of that, but we don't utilize that for this
 6
         calculation.
 7
    Q
         So, in terms of calculating lost base revenue,
 8
         why would you not use actuals, because you have
 9
         the register reads of import, export, and
10
         generated from your meter?
11
         (Davis) Well, the -- we actually are using the
12
         actuals, but we don't have -- let me say it this
1.3
         way. We use the actual sales to identify how
14
         much of their production is delivered out to the
15
         grid. The imports don't come into play here.
16
         While we do measure the import, that's used for
17
         netting, if you will. In other words, let's say,
18
         the customer imported a thousand kilowatt-hours,
19
         and they exported the 5,123 I mentioned earlier.
20
         For billing, we're going to net that 1,000
21
         kilowatt-hours against the 5,123.
2.2
    Q
         Uh-huh.
23
    Α
         (Davis) And, in this case, because they're
24
         producing more than they need, we should bill
```

```
1
         them zero kilowatt-hours, within the context of
 2
         our tariff. Also, I would acknowledge, as a side
 3
         note, there's some non-bypassable elements to
 4
         that.
 5
         Uh-huh.
 6
         (Davis) But, conceptually, we perform a netting
 7
         process, using the imports netted against the
 8
         exports. So, there's a net export that you can
 9
         calculate. But, in terms of actuals, per your
10
         question, the actuals that come into play is how
11
         much of their sales would they have taken, if not
12
         for the generation? In other words, how much
13
         sales were displaced by the production of, you
14
         know, this -- the PV that they have located
15
         behind their meter.
16
         Uh-huh.
17
         (Davis) So, the calculation we use is, we take --
18
         we acknowledge that 1,000 kilowatt-hours that
19
         they're drawing from the grid. But we're
20
         focusing on "How much did they produce? And,
21
         because of it, how much of their sales were
22
         displaced?" And we've identified that an
23
         additional 5,000 -- I'm sorry -- 7,754
24
         kilowatt-hours of the 12,877 was utilized behind
```

```
1
                      So, that 7,754 is based on actual
         the meter.
 2
         production, minus sales, and that becomes the
 3
         portion of sales displaced, --
 4
         But you're --
 5
          (Davis) -- because they utilize that amount
 6
         behind the meter.
 7
         But you're calculating your displaced revenue
    Q
 8
         based upon the estimated annual kilowatt-hours as
 9
         calculated using the PVWatts model, not what the
10
         system actually generated in that calendar year?
11
    Α
          (Davis) Well, we don't know what the system
12
         actually generated, unless we have a meter on
13
         the -- a production meter.
14
         Yes.
    0
          (Davis) And we don't. We don't have that here.
15
    Α
16
         So, you're just looking at the reduced load, you
17
         only have the load reduction?
18
          (Davis) That's correct.
    Α
19
         Okay.
    Q
20
          (Davis) That's correct.
21
         So, if a customer had distributed generation and
    Q
         elected not to participate in the net metering
22
23
         program, then they would not be -- or, you would
24
         not be capturing lost base revenue then, under
```

```
this estimation, right?
 1
 2
         (Davis) That's correct. This is strictly for
 3
         LBR, lost base revenue, under net metering.
 4
         Net metering customers. Okay. Thank you.
 5
         (Davis) You're welcome.
 6
    Q
         All right. Then, I'd like to jump over to
 7
         Exhibit 1. Thank you, Mr. Davis. I think, at
         this point, that's all I have for you.
 8
         (Davis) You're welcome.
9
10
         So, thank you for being here today, Mr. Allen and
11
         Mr. Johnson. Just as a question, Ms. Hebsch, is
12
         she still with the Company, just not here today?
13
                   MS. RALSTON: She is. She had to go to
14
         a separate hearing in a different state,
15
         unfortunately.
16
                   CMSR. SIMPSON: Okay.
17
                   MS. RALSTON: But Mr. Russel -- or
18
         Mr. Johnson, apologies, is here, and he can
19
         answer any questions on those issues.
20
                   CMSR. SIMPSON: Thank you. And, if I
21
         said "Mr. Russel", I'm sorry, Mr. Johnson.
22
                   WITNESS JOHNSON: You didn't.
23
                   CMSR. SIMPSON: Okay. Good.
24
    BY CMSR. SIMPSON:
```

```
1
         So, let's start on Bates Page 009 through 010,
 2
         describing the Vegetation Management Program and
 3
         the Scheduled Maintenance Trimming programs, and
 4
         the Enhanced Tree Trimming programs.
 5
                    So, under the ETT, this appears to be
 6
         an expanded trimming program, based on
 7
         reliability priority, is that correct?
 8
         (Allen) Yes, sir. That's correct.
 9
         And you have a target of 150 miles per year,
10
         correct?
11
    Α
         (Allen) Yes.
12
         So, can you explain how the Company adjusts that
13
         target up or down, based upon prior year
14
         reliability performance please?
15
         (Allen) Sure. At this point in the history of
    Α
16
         ETT, we're nearing the end. We had made a
17
         commitment to the Commission a couple years ago
18
         to do 1,600 miles, approximately. We're at about
19
         1,200 now. So, it becomes a case of when the
20
         cycle -- the circuit comes up on cycle is when we
21
         want to do the ETT now.
22
                    Initially, we were looking at 100-150
23
         miles when we were first starting the program,
24
         because we thought it was the best way to
```

```
1
         increase the reliability on those backbone lines.
 2
         Uh-huh.
 3
         (Allen) Now, we're more towards the end of the
 4
         program. And, so, we're not probably going to
 5
         get that 150 every year.
 6
         Uh-huh.
 7
         (Allen) But it's based on the circuitry, more
 8
         than it is on, at this point, than it is on the
 9
         reliability.
10
         So, is it fair to say that expectations for
11
         reliability have changed significantly over the
12
         past decade or so, and this type of program was
13
         intended to get the Company to a state where you
14
         now have a predictable annual trimming cycle,
15
         where every year you're trimming certain
16
         circuits, and now it should be fairly steady
17
         moving forward?
18
         (Allen) The whole idea of a Scheduled Maintenance
    Α
19
         Trimming Program, yes, that would be the answer
20
         to that. For ETT and specifics, we believe that
21
         we needed to get the backbone lines in shape.
22
    Q
         Uh-huh.
23
    Α
         (Allen) And that's where we came up with that
24
         program. It is an aggressive program. As far as
```

```
the specifications go, it's 10 feet to the side,
 1
 2
         and ground-to-sky. So, anything we can reach
 3
         above the wires, we do.
 4
         Uh-huh.
 5
         (Allen) Making that 1,200 miles or so that we've
 6
         done already has made the big dent. And, as you
 7
         said, over the last ten years, the expectations
         haven't changed. We're still trying to improve
 8
         every year. But the amount of ETT we're doing
 9
10
         has been reduced. And ETT is a more expensive
11
         treatment to the lines than the regular
12
         maintenance trimming.
13
         Uh-huh. And, in your experience over the years,
    Q
14
         I mean, now we have more and more trees growing,
15
         and, in the long run, how would you say that we
16
         should think about vegetation management? Can we
17
         expect a more predictable annual trimming, where
18
         year-to-year it's fairly constant, because we're
19
         breaking the system up into fifths or so, and
20
         doing that? Or do you think that there is an
21
         incline in need? Or is there a negative from
22
         development in the area? Can you comment on that
23
         for us?
24
         (Allen) Sure. That's a great question. So, I
```

1 | will make a couple points first.

One is the roadside forest, which is where we trim, and where, generally, the other people are doing maintenance and other type work. It's aging. It's not getting any younger here in New Hampshire. So, we're dealing with not necessarily a finite amount of trees, because they continue to grow, but the older trees that are above our wires are there. And --

- Q Hazard trees?
- 11 A (Allen) They can be hazard trees.
- 12 Q Okay.

A (Allen) But they certainly are living systems, and, like a lot of us, we don't know what's going on inside them when we're driving by. So, when we come by every four to five years, that gives us a chance to look at each tree that we're going to trim and see if it is a candidate for a hazard tree removal.

To answer your question about "do I see it staying about the same?" I believe, now that we're on a five-year -- four to five-year cycle, we are able to get that 24, 2,500 miles done a year, provided we have the crew resources.

```
1
         Uh-huh.
 2
         (Allen) And that's been a big issue for us over
 3
         the years. Crew resources are part of the reason
 4
         we went to a four-year contract strategy.
 5
         Because, if you talk to a tree person, generally
 6
         they're saying their biggest concern is "Am I
 7
         going to get paid well?" And "Am I going to have
 8
         work next year?" And, so, we listened to that,
 9
         and came up with the strategy that a four-year
10
         contract would give folks a chance to think "All
11
         right, I'm going to have work for the next four
12
         years."
13
                   And, to Mr. Dexter's point earlier, we
14
         haven't seen an increase from '21 to '22, because
15
         it was the first two years of a four-year
16
         contract. We do expect that there will be an
17
         increase next year.
18
         Uh-huh.
    Q
19
         (Allen) But we're still going to stick with the
    Α
20
         five-year program. Some of those miles, you can
21
         adjust, depending upon the pricing, as long as we
22
         stay in compliance. We're confident that we'll
23
         be on that pretty much "steady" thing, as you
24
         described, with approximately a fifth of our
```

```
1
         miles getting done every year.
 2
         And what do you think the state of the tree
 3
         trimming, our culture, market is in New
 4
         Hampshire? Do you feel that there's a robust
 5
         workforce? And, you know, recognizing
 6
         inflationary measures that are ongoing today,
 7
         and, you know, different changes in the job
 8
         market, do you have confidence in the Company's
 9
         ability to continue to contract for resources in
10
         the long run?
11
         (Allen) So, a couple parts to that question.
12
         First off, it is not a robust workforce that we
13
         have out there. It's harder and harder to get
14
         people to do this work.
15
    0
         Uh-huh.
16
         (Allen) A couple reasons for that. There's a lot
17
         of jobs out there. This is difficult work. It's
18
         generally done aloft, with a chainsaw, which is,
19
         to some people's minds, one of the most dangerous
20
         tools you could use, and you've got electric
21
         wires underneath you. So, there's always reasons
22
         for people to think "I'm not sure I want that
23
         job."
24
                    I'm been doing this since 1978, not all
```

for the utility, but I've seen a big change in the workforce. I was speaking to Mr. Eckberg earlier. And, in 1980, when I went to school at UMass, we had 63 people in our arboriculture class; this year we have 3 in the same class.

Q Hmm.

A (Allen) It's just not a field that people feel they can either make enough money in, or are desirable of being outside in all elements.

The second part of your question, "can we continually, confidently put this work out to bid?" Yes, we can. We believe the four-year contract works. Within the last couple years, we've added Wright Tree and Nelson Tree, both nationwide companies, but this is Right's first foray, they're from Des Moines, Iowa, first foray into our, Eversource, franchise territory. And they have been successful bidding on work. They have brought a traveling workforce in. They haven't set up shop yet in New Hampshire. But the expectation is that we should be able to get some of those people to move to New Hampshire, as long as we continue to put the work out in the way we have been.

```
1
         Thank you. And then, the contractual
 2
         arrangements that you have that have been, in
 3
         your view, very successful for helping the
 4
         Company plan for work in coming years, how do
 5
         those coincide or do they coincide with your
         efforts with respect to storms? When you can't
 6
 7
         predict when a storm is going to happen, but the
 8
         Company has planning measures in place, a
 9
         response.
10
         (Allen) Uh-huh.
11
         And you go out and you say "next week we're going
12
         to have a big windstorm, we need to bring in
         additional crews." Do those contractual
13
14
         arrangements provide any ability for you to
15
         leverage those resources that you work with on a
16
         day-to-day basis?
17
    Α
         (Allen) Yes. So, the crews that are on our
18
         system, stay on our system.
19
         Uh-huh.
    Q
20
         (Allen) The crews -- the companies that are on
21
         our system are the ones we would ask to bring in
22
         other crews, bring in more crews, if we needed
23
         them.
24
                    The benefit of having these two extra
```

national companies now, Wright and Nelson, along with Asplundh, Lewis, Northern, Lucas, Brown, some homegrown stuff, and some local stuff, along with national companies, gives us a chance to have a lot crews on our system every day.

I came up to New Hampshire in 2009, after the Ice Storm of 2008. And we had 65 crews on the system; now we're closer to 120. We believed that the 65 to 70 was not enough for a major storm, 100 was what we were hoping for per a major storm, and we think we're at about 120 now is a good spot to be.

One of the problems, and this is a competition problem, is that other utilities will try to procure tree crews from out-of-state, and pay them from the moment they start calling them, hoping that they will get the ability to get that money back. We haven't tried that tact yet. We believe in the crews we have. And, being a three-state company, that, if it doesn't hit in Connecticut, but it did hit New Hampshire, maybe we can bring those crews up.

Q Uh-huh. And that helps you with costs like demobilization, for instance?

```
1
         (Allen) Yes.
 2
         Okay.
         (Allen) Absolutely.
 3
 4
         And then, within the Vegetation Management
 5
         Program, can you explain some of the customer
 6
         outreach that you do, when you identify hazard
 7
         trees?
 8
         (Allen) Yes.
 9
         And you believe that they pose a threat to
10
         reliability, and they are on a customer premise,
11
         can you talk to us about that a little bit?
12
         (Allen) Sure. So, the state law for notification
13
         of tree work, which is "trimming", went into
14
         effect in September of 2009, and that's what we
15
         follow. That's a 45-day opt-out program for
16
         trimming. So, we notify our customers either by
17
         a door-hanger or U.S. Mail that we're going to be
18
         coming to trim.
19
                    When we go to look at the property,
20
         before we do that, to see how much work is on
21
         that property, we would then identify if there
22
         are any hazard trees that we feel should come
23
         down, or at least talk to the customer about
24
         coming down. We then mark those trees with a
```

ribbon. We go and talk to the customer, see if they're amenable to having that tree come down, and what -- they might ask for that, do they want the wood, do they not want the wood, those type of things.

Then, after those have been identified, and these are by contract arborists mostly, they would then go to our Company arborist who has that area, and say "Here's the list of hazard trees that I have written up for this particular circuit", and the arborist would then review all those and decide if they were ones that they wanted to follow through on or ones that they thought were okay to stay.

So, additional outreach we do is we created a poster in 2018 we called "30 Under 30", and it's 30 trees that only grow 30 feet tall.

We sent that poster out to 1,200 garden centers, and there's even some Big Box stores. And it starts with "Planting a tree?", and it gives a person -- maybe catches their eye right away, and we only have 30 trees that will grow 30 feet tall that won't necessarily ever impact our wires.

New Hampshire is either the first or

```
1
         second most forested state in the nation,
 2
         depending upon which review you look at. So, not
 3
         often are people looking to plant trees, because
 4
         we are pretty green, as far as tree coverage
 5
         goes. But, if there is an opportunity, where we
 6
         take a tree down, we want to let the folks know,
 7
         if they want to replant it, that this is a place
 8
         that you could look at, this poster, go to a
 9
         nursery, they might have that information or that
10
         particular tree they're looking for.
11
    Q
         Okay. Thank you.
12
         (Allen) Yes.
13
         And then, looking at your testimony, Exhibit 1,
14
         if we jump to Bates Page 040 through 43, there's
15
         some tables that are incomplete at this time,
16
         "Mid-Cycle Work", "Customer Request Work", "Hot
17
         Spot Program", "Police/Flagging". Can you
18
         provide us with any update today, with respect to
19
         the 2022 work?
20
         (Allen) Sure. Yes, I can, Commissioner. So,
21
         "Mid-Cycle" miles, again, we've talked about the
22
         amount of crew resources that we have available
23
         to us, mid-cycle would be something that would be
24
         an additional program, not something that we have
```

planned. I spoke earlier today about how we might have police costs on something that wasn't planned, because we would have to do it time and material.

Q Uh-huh.

(Allen) So, mid-cycle would be something that we don't put out to bid, because we don't know if we're going to do any of it. But we do want to have a line item for it just in case some comes in and I can report that, what we did, to you.

"Customer Request Work", again, that's something that we don't know how much we're going to spend. I think, for 2021, we had a budget of approximately \$208,000, and we spent approximately \$140,000. So, it's based on customers who see us in their neighborhood, who feel that they have a concern. A lot of times, as you mentioned, storms, people will call us as soon as they hear there's a storm coming. And we feel it's incumbent upon us to at least go out and check every ticket, and make sure that it isn't a problem.

Sometimes people embellish, and they think it's a lot worse than it is, but we do have

to roll a truck out there either way to look at it. And, so, that's one of the things that we know we're going to spend money on or we're going to invest in, but we're not sure what it's going to be, so that's why that's zeroed out.

And then, "Hot Spot" work, like

Mid-Cycle work, is very similar, we're not sure

what is going to happen. We could have a

localized storm that caused a lot of broken

stuff, and we go out and look at that work after,

and realize we have some work to do, or it could

be vines, which can be very aggressive growers,

that we weren't planning on having to trim on the

circuit, but they can grow up into a situation

were it becomes a hot spot.

- Q And then, for the final table, "Police/Flagging Program"?
- 18 A (Allen) Yes.

- Q Does the Company rely exclusively on law enforcement officers for this work or do you use contract crews as well?
- A (Allen) Yes. We would love to use contract crews more often, it's much more fiscally -- it fits better in my budget, I guess would be the best

way to say it. But the police detail work is -is expensive, and it's based on certain towns.

Some towns have ordinances that you need an
officer on every road. Some towns we can work
with, and say, you know, if this road, perhaps if
we're going to block one lane, maybe we'll need
an officer, but otherwise we can just use a
flagging company, or maybe just a third person on
the crew could handle the paddle.

So, there's no "one size fits all", although I wish there was, because the flaggers generally take over the work zone, and they set up the traffic pattern, because that's what they've been trained to do. Oftentimes, it doesn't seem like the officer is out as actively engaged in it as the flaggers are.

- And do your contractors arrange some of those relationships and are the municipal laws or regulations, they conform to those?
- A (Allen) Yes. So, our community relations folk and our arborist staff go out and meet with every town before we go and work in the town, with the idea that maybe we can convince them that we know what we're doing, and we don't need as much

police detail work. Certainly, sometimes it's successful, because we just explain what we're doing and how we have it set up. There's all kinds of traffic patterns on the tree trucks that explain different mile-per-hour zones, what kind of pattern you have to have for cones and signs. So, we're pretty professional in that, as far as our contractors go, because it's their life that's in danger there, so they want to do the right thing.

But we certainly have those conversations. And every year, I will say, that it seems like every year that I've been up here, we've had to do more police detail annually than we did the year before.

- Q Okay. Thank you, Mr. Allen.
- 17 A (Allen) Yes.

18 Q I'd like to jump over for a few questions for Mr.
19 Johnson.

The questioning that Attorney Dexter asked you, with respect to some of the tables on Bates Page 060 of Exhibit 1 was very helpful.

So, I'd like to look at Bates Page 060. So -- excuse me, on Bates Page 059, you walked us

```
1
         through the four, "SAIFI", "SAIDI", "CAIDI", and
 2
         how did you say the last one, "C-I-I-I"?
 3
    Α
         (Johnson) "Sigh".
 4
         "CIII", okay. So, then, on the next table, we
 5
         have -- and maybe you could say "C-T-A-I-D-I"?
 6
         (Johnson) I'll be honest with you, I've never had
 7
         to say it before.
 8
    Q
         Okay.
 9
    Α
         (Johnson) So, my --
10
         Can you explain what it means for us?
11
         (Johnson) I can. My understanding is that these
12
         two indices were requested by PUC Staff, DOE, in
13
         developing the format of this report. And I will
14
         do my best to explain.
15
                    So, CTAIDI, and I even have to
16
         reference it, if you can just give me a second.
17
         Actually, I think I can speak to it without going
18
         to it.
19
         Take your time, if you'd like a moment.
20
         (Johnson) Yes. The intent is, the other indices
21
         include customer counts who did not experience an
22
         event. So, each of these take into account
23
         discrete customers. So, let me jump back to the
24
         definition, so I can do a better job. But that's
```

the basis for it. Hold on one second.

1.3

So, "CTAIDI" is the total number of customer interruptions, it's calculated, taking the total number of customer interruptions by the number of distinct customers interrupted. So, you're going to end up with, you know, a larger number there, because your denominator will be smaller, because some customers have multiple interruptions, some have none. So, this only takes into account distinct customers. So, if a customer had five interruptions, it would still just count as a single count in that denominator.

And the definition is is "the average total duration of interruption of customers who had at least one interruption during the period of analysis."

- Q And how does that compare to CAIFI?
- A (Johnson) Well, so, CAIFI is -- I'll kind of apologize, I'll read for you the text here:

 "CAIFI is designated to show trends in customers interrupted, and shows the number of customers affected out of the whole customer base. It's calculated by dividing the total number of customer interruptions by the number of distinct

customers interrupted." 2 So, CAIFI ends up being a frequency 3 that is calculated using only distinct customers in the denominator, as opposed to the total 4 5 customer count on the Eversource New Hampshire

6 system.

1

7

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- I'm just confused on what this "Section 1.2" Q chart is trying to compare?
- (Johnson) Well, I don't know that it's -- I don't believe that it's a -- between the two indices, it's not a comparison there. It's my understanding, having just recently become familiar with these terms, is that CTAIDI is really -- it's a counterpart to SAIDI, okay, looking at the System Average Interruption Duration, but looking only at those discrete customers impacted.

So, when you include the entire customer base, which includes some customers who were not interrupted at all, it lowers the average interruption duration. But, when you look at only those customers that have been impacted, it gives a more relevant indice for the experience of those customers who, in fact, were

```
1
         interrupted. And I'll just point out, is that
 2
         this number is in hours.
 3
    Q
         Uh-huh.
 4
          (Johnson) Which, generally, the other metrics are
 5
         in minutes.
 6
         Uh-huh.
 7
          (Johnson) And CAIFI, likewise, if you look at
 8
         SAIFI, which uses, again, the total number within
 9
         the Eversource New Hampshire customer base, when
10
         calculating that frequency, when you look at only
11
         those discrete customers who experienced an
12
         interruption, it gives a more reflective indice
1.3
         for those customers who have been impacted. And,
14
         you know, and I suppose what it would show over
15
         time is "do you have specific areas on your
16
         system, you know, that are being impacted?"
17
         the frequency and the duration of those specific
18
         areas may be impacted for those specific
19
         customers.
20
         So, is it fair to say that this is trying to
21
         demonstrate that, or demonstrate how long, on
22
         average, customers that have an outage are
23
         impacted by that outage?
          (Johnson) Yes.
24
    Α
```

```
1
         Okay. As opposed to the SAIDI criteria, which
 2
         is, across your system, the average outage, but
 3
         that includes customers that were not impacted as
 4
         well?
 5
         (Johnson) Correct.
 6
    Q
         Okay. Thank you. So, then, if we move down to
 7
         Bates Page 061, "Tree Related", and I basically
 8
         want to go back and forth between this chart and
 9
         the pie charts below, because it looks like,
10
         overwhelmingly, two-thirds, three-quarters of the
11
         causes for outages are tree-related. So, can you
12
         walk us through the three charts on 061 how this
13
         is correlated to your overall outages, because
14
         the criteria, on an annual basis, in some
15
         instances, are higher or lower, based on
16
         tree-related outages versus system-related
17
         outages?
18
         (Johnson) Sure. Again, I think you'll still
    Α
19
         follow that -- or, notice that generally the
20
         trends are somewhat consistent, as far as year to
21
         year, because many of the measures we have put in
22
         place, with respect to distribution automation,
23
         circuit ties, all of those help, whether it's a
24
         tree-related or otherwise caused outage.
```

You know, as you look through these charts, I mean, you'll notice, 2019, historically, was just a very good year for us from a reliability perspective, very few weather events, a little bit of an outlier over the recent years.

And, if you just look at, you know, the general trend, SAIFI, which is the Frequency measure, you see improvement there over the five years. CAIDI, which is that Average Interruption Duration, has crept up over the years, and I attempted to explain that earlier of why. I mean, you know, I'll be honest, we used to have events where impacting, you know, if you have an event that impacts 20,000 customers, and you were to restore them in 15 minutes, it does wonderful things for your CAIDI indice, but it's terrible from a SAIFI perspective, in that the number of customers impacted are still there.

Looking at SAIDI, you know, again, what's interesting to me on SAIDI is that, you know, even with the increase on CAIDI, which is the average duration, you still see significant improvement in the duration, average duration

1 over the year, because we've made so many 2 improvements with respect to the frequency with 3 which customers are being impacted, and the 4 number of customers per event being reduced. 5 And that math is somewhat counterintuitive to me, 6 and I wanted to follow up on that. Because you 7 mentioned "SCADA" and "circuit ties" that it -- I think I understand that those investments help reduce the number of customers that are impacted 9 10 by an event. But I think you're saying that that 11 can negatively impact some of your indices, 12 because then you have a smaller number of 13 customers impacted, who are still experiencing 14 the impacts of that outage and those subsequent 15 minutes, is that correct? 16 (Johnson) Correct. I will say that our 17 dispatchers within the System Operation Center 18 and our Electric System Control Center are 19 phenomenal at restoring the maximum number of 20 customers they can in under five minutes. 21 so, when you look at, and they track this over 22 time, the number of customers restored in 23 different durations of blocks of time, you know, 24 the number of customers restored in the "under

```
five minutes" has gone up significantly, and the
 1
 2
         number of customers restored in the five to, say,
 3
         you know, 30 minute range is down significantly,
 4
         because they're doing it all through automation
 5
         now. And, so, those events that used to pull
 6
         down the average duration that are counted
 7
         towards the metric are no longer there.
 8
         So, those zero-to-five minute outages, they're
    Q
 9
         not part of these metrics, correct?
10
         (Johnson) Correct. Correct.
11
         Okay.
12
         (Johnson) And, just to comment on CIII, you know,
13
         not only do, you know, we have, through more
14
         programmatic efforts of adding SCADA control
15
         devices, and trying to attempt to get our
16
         customer blocks down to less than 500 customers,
17
         you know, while those have impacts, you know,
18
         positive impacts on reducing the number of
19
         customers per outage, you know, so do, you know,
20
         things like just adding additional fusing points,
21
         protection points on the system, adding reclosing
         type devices, you know, all of those things,
22
23
         like, can positively impact and reduce the number
24
         of customers impacted per event.
```

```
And what about devices that don't change the
 1
 2
         status of the distribution system, but provide
 3
         information with respect to electrical quantities
 4
         in real-time?
 5
         (Johnson) Right.
 6
         Can you talk about some of those changes over
 7
         time and what that data provides to your
 8
         distribution system operators?
 9
         (Johnson) Sure. We've been adding, if you go
10
         back five plus years ago, we were adding about
11
         150 DA devices per year. Right now, it's on the
12
         order of around 75 of these devices per year.
13
         And we're also providing some automation of our
14
         lower voltage substations. But, with each of
15
         those, we bring back data to the Control Center
16
         that provides, you know, amperage, provides loss
17
         of voltage to them, provides a fault current
18
         indication. You know, all of which, number one,
19
         it aids our Planning Department, and from a
20
         long-term planning perspective, in that it, you
21
         know, they have actual real data to use when
22
         developing models.
23
                   On a day-to-day basis, the dispatchers
24
         know what the loading is on the system, they know
```

2.

their ability to transfer load, and maximize the use of circuit ties and other sources to pick up the maximum number of customers.

The fault-locating capabilities,
because you can't sequentially, you can only put
so many devices in a series that can coordinate
with a time current characteristic, you are able
to add these devices with fault indication, so
that the dispatcher can see which devices
experience, saw the fault occur, and, therefore,
you know, immediately isolate that faulted
portion of the circuit, and restore all the other
customers.

- And, through that information, are your operators able to, maybe not exactly identify on every instance, but narrow what the cause of an outage might be, whether it's limb contact or a motor vehicle accident?
- A (Johnson) So, there's two pieces to that. They certainly can identify the section of the circuit that's impacted, and often will be able to tie that to an emergency call, for example, for a pole accident and things like that. Not necessarily whether or not it's a tree contact

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Q

versus an animal contact. But one thing, the other aspect of this that is used quite often is, if it's a difficult area to patrol, or if the first patrol doesn't identify the problem, they contact people on-call within our Protection and Control Department, and they are based -- they are able to, you know, pull information from those devices on the fault current that it saw, and they can predict the location of the fault usually to within a structure or two, and direct people directly to those structures to determine the cause. Okay. Thank you. And then, jumping to Bates Page 065, can you distinguish what's meant by "Weather Related" versus "Tree Related"? (Johnson) Yes. So, "Tree Related", and I may defer some to -- I'll let Bob add onto this, but, generally, "Tree Related" is tied to any contact tree or limb to the line. Weather impacts tend more to be due to snow loading on the conductors themselves, or

Weather impacts tend more to be due to snow loading on the conductors themselves, or high winds causing conductor slap. You know, I think, over the years, we've attempted not to tie veg. M related issues to give them a weather

```
I think we've done, you know, we try and
 1
 2
         really get to the root cause, which is a limb,
 3
         which, you know, which contacted the line.
 4
                   Do you agree with that, Bob?
 5
         (Allen) Yes. That's the assessment that I would
 6
         give. Yup.
 7
                   CMSR. SIMPSON: Okay. Thank you. I
         think that's all I have, Mr. Chairman.
 8
 9
                   CHAIRMAN GOLDNER: So, a question for
10
         the parties, it's 12:20, I have about ten
11
         questions. We can power through, if you like,
12
         and go to closing after I finish, or we can take
13
         a break?
14
                    I'll leave it to the parties. Do you
15
         have a preference, and maybe, Mr. Dexter, to
16
         start with?
17
                   MR. DEXTER: Well, maybe a short break,
18
         and come back at 12:30, and then finish, and then
         have a lunch break after that.
19
20
                   CHAIRMAN GOLDNER: Yes. I mean, I can
21
         power through to 1:30 without lunch, but others
22
         might not feel the same way.
23
                   So, I can -- would you like to take a
24
         break now? And then, if we took a break now,
```

```
we'd probably just ought to come back at 1:00 or
 1
 2
         so after lunch maybe. Ms. Ralston?
 3
                   MS. RALSTON: I think the Company is
 4
         fine with powering through, I guess, depending on
 5
         how long you anticipate your ten questions.
 6
                   CHAIRMAN GOLDNER: The questions I can
 7
         anticipate, it's the answers I struggle with.
 8
                   CMSR. SIMPSON: Or, I guess, do we --
 9
         would you like a ten-minute break or would like
10
         45 minutes?
11
                   MR. DEXTER: Well, that's what I was --
12
         that's what I was suggesting. But, if we're
1.3
         going to take a break, maybe we should -- I'd
         like to finish before lunch. But it sounds like
14
15
         the Chairman's got some questions, and why rush
16
             So, why not have a lunch break, and then
17
         finish after lunch.
18
                   CHAIRMAN GOLDNER: Okay. Let's do
19
         that. Let's just return at 1:00 straight up.
20
         And, like I said, I've got ten questions, I just
21
         can't anticipate how long the answers will be,
22
         and then we'll go straight to closing.
23
                   Okay? All right. Very good.
24
         we'll go off the record, returning at 1:00.
```

```
1
         Thank you.
 2
                    (Recess taken at 12:25 p.m., and the
 3
                   hearing resumed at 1:13 p.m.)
 4
                   CHAIRMAN GOLDNER: Okay. We'll pick
 5
         back up again with Commissioner questions. Just
 6
         a moment please.
 7
                   And, Attorney Ralston, I do have some
 8
         questions for Mr. Davis. I can start with
 9
         another section, but I'll -- oh, there we go.
10
         Let's just start with Mr. Davis. Thank you.
11
                   WITNESS DAVIS: Good afternoon.
12
                   CHAIRMAN GOLDNER: Good afternoon.
1.3
    BY CHAIRMAN GOLDNER:
         I'd like to start with, you know, your Exhibit 4,
14
15
         Mr. Davis. And I just want to make sure I
16
         understand the transaction of net metering.
17
         think what you're saying is, that you're taking
18
         the nameplate capacity, you're understanding
19
         whether net electricity was bought or sold,
20
         you're subtracting those two numbers, and you're
21
         arriving at kind of a total number. So, the
22
         number that you're getting that the household is
23
         actually using is based on the nameplate
24
         capacity, is that right?
```

```
A (Davis) Yes. The portion -- first of all, can
you hear me okay, Mr. Chairman?
```

Q Yes. Yes.

A (Davis) Okay. Sorry. So, we are recognizing the portion of their total production that's used by the household, yes. And that's basically displaced sales, in other words, the amount of the sales they would have drawn from the grid, but instead supplied from their generating resource, the PV, in this case.

We also have a meter that identifies, you know, captures any kilowatt-hours that are delivered out to the grid. So, we start with total production, and anything that's delivered out to the grid is not being used by that household. And, so, by being able to quantify the household usage that's supplied by the PV array, that's really, for residential particularly, since all of our rates are per kilowatt-hour based, we have the number of kilowatt-hours that a household uses that's supplied by the generator. So, that calculation really just relies on that export meter, and our calculation of what the total production is, and

```
1
         just taking that difference. Really, pretty
         straightforward.
 2
 3
    Q
               I think it is straightforward. It's just
 4
         it's based on nameplate capacity. So, it's
 5
         unknown, I quess, whether it actually produces at
         nameplate, or not. Or you would have no way of
 6
 7
         knowing?
         (Davis) Well, that's what the PVWatts model is --
 8
 9
         it's a model, so, it is a calculation. But what
10
         it -- it's a well-recognized basis for, depending
11
         on the nameplate capacity, physically where
12
         you're located, and all the parameters that go
13
         into what a PV resource would produce, is a
14
         reasonable and accepted calculation to estimate
15
         the production. It can be refined in a number of
16
         ways.
17
                   But it's something that has been
18
         vetted, you know, before the Commission, and is
19
         recognized as an acceptable method to calculate,
20
         again, using a model that, you know, it's based
21
         on the data collected for PV arrays, and provides
22
         a reasonable calculation.
23
                   Naturally, if one had a meter on there,
24
         you would see some differences. I personally
```

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have, for a number -- I conducted a huge experiment when I was -- when we were -- before Eversource was part of Northeast Utilities, and we were addressing this issue back in Massachusetts. So, for western Massachusetts, I did extensive analysis where I took actual production meters, and calculated PVWatts against those meters, in New Hampshire and western Mass., but certainly in New Hampshire. I tried all different locations around the whole state, and different elevations, and different array, you know, the way the arrays are angled, and a whole bunch of calculations. And I was able to confirm that the numbers from PVWatts are reasonable, and actually were pretty close. And, obviously, we have, in New Hampshire, out of this, I have a reference to an

And, obviously, we have, in New Hampshire, out of this, I have a reference to an order, and also a proceeding where this issue was addressed, and accepted as a reasonable basis for calculating that production.

I think it's fairly conservative. But, again, we're using it as a reasonable approximation for what the actual production is.

Okay. Thank you. And how long ago was that

study done?

1.3

A (Davis) That study, I think I did that one in the 2011 timeframe. We've since, like I looked last year, when we first submitted our LBR in New Hampshire, reviewed that calculation using that model. And I looked at it this year. I inherited this testimony. And, obviously, I went through in detail, you know, literally all of the lines, lines of customers in here, and just kind of scanned through it.

I didn't do an updated analysis as I described, but I had also previously drawn conclusions from what was then separately NSTAR Electric and National Grid, in Massachusetts, what they had done, comparable to Western Mass. Electric.

And, so, I think the model still -- I know National Renewable Electric Lab has updated the model. But it's basically just being relied on as an assumption, that I assume is still reasonable and it still holds.

And, of course, we could refine that.

And, ultimately, if we did have production meters on every single one of these locations, that we

```
would have actual data for the given period.

But, again, you know, we're relying on that

PVWatts estimator as the basis for total

production.

Q Okay. And I assume, I didn't look before the
```

- Q Okay. And I assume, I didn't look before the hearing, but I assume this calculation is clearly defined in the Settlement?
- A (Davis) It is. In fact, I remember submitting, on behalf of Eversource, a data request that actually put the formula, you know, everything that's reflected in Exhibits A through E, for example, that's all reflected in a detailed data request, where I put the formula in there, and demonstrated, you know, how that works.

Earlier today, I had walked through an example for that ID Number 1 account. But I had gone through that for all of the accounts. So, our Exhibit E, here in this case, that's at Bates 198, starts at Bates 198, does reflect the application of that formula. And the numbers that I put on the record earlier, I think, just illustrate the calculation that the formula would take for an individual customer. And it is done on a monthly basis.

1 What's important about the PVWatts, 2 it's not just an annual number, it actually 3 shapes the production, based on, you know, as --4 I think we used Concord as a central location for 5 the state. And the calculations each month 6 reflect the solar radiation and, ultimately, the 7 production from a solar array, on average, for 8 each month. And then, we apply that against the 9 actual metered, billed output that's delivered to 10 the grid, and we do that calculation each month 11 for each customer. 12 Okay. Very good. Thank you. On Bates Page 007 13 of your testimony, it shows that "the Company 14 estimates that the total LBR of 579,000," down at 15 the bottom on Page 007, "included in the RRA, as 16 compared to a total LBR of approximately 290,000 17 under current rates." And, so, I'm kind of 18 wondering why it doubled in the last year? 19 When I was looking through your data, 20 it didn't look like you doubled the number of 21 installations. So, I'm struggling with the math. 22 Α (Davis) Yes. I think it's not so much the 23 number, but the number and the size of the 24 installations that were implemented with an

in-service date for 2021. So, it's cumulative as well.

So, what's that? Yes. So, it's roughly -- I'll just think out loud for a moment -- it's about double, yes. I could certainly go through and, if you'd like, as a record request, just sort of quantify the incremental installed capacity.

But I will say also, I described a little earlier today that it's not just the capacity, it's also, particularly with the new accounts, it will be a matter of how much of the total production was utilized behind the meter versus delivered to the grid. So, I could do a combination of how much additional capacity is brought on, as well as the amount of that capacity that the energy from those units, incrementally, that have been delivered to the grid. And maybe that will help give a little better understanding or support behind the magnitude.

Also, one last thing. There was a rate change. So, the distribution rate has increased and contributes to the additional revenue.

```
1
         I remember it being around 5 cents in the chart.
 2
         What was it previously?
         (Davis) I think it was "5.116". And I think I
 3
    Α
 4
         would probably go to one of our exhibits, I think
 5
         Exhibit 6 here, and it's -- actually, I think
 6
         it's in the calculations in Exhibit 4. Let me
 7
         see if I can locate that.
                    I think it might be in -- actually,
 8
 9
         probably Exhibit E, let me just go to that again.
10
         Because the rates did change mid -- during the
11
         middle of the year.
12
                    I don't have that handy. But I can
13
         certainly get that, if you want me to read it in
14
         here.
         I mean, it's okay. I'm just looking for trends
15
16
         at the moment. I can look that up. No, no
17
         problem.
18
         (Davis) Okay.
    Α
19
         And my final question on this topic is, or in
20
         this Bates Page 007, is this a trend you expect
21
         to continue? So, it doubled versus last year.
22
         Is this -- should we expect to see another
23
         doubling next year or an increase of another
         couple hundred thousand? What's the trend line
24
```

here, in terms of what, you know, ratepayers 1 2 should expect from increasing costs in the RRA in 3 the future? 4 (Davis) I think it would generally be, if the 5 trend of installations continues at the same pace 6 as it had, we would see, I guess, the incremental 7 amount, the difference yet again. In other 8 words, if we grew by another, I don't know if 9 it's 50 percent, but some -- if you look at the 10 growth in 2021, and the difference in revenue, 11 and recognizing we had both the capacity -- well, 12 you have the capacity increase change in price, 13 as well as the dynamic of not knowing exactly 14 what customers' usage was, compared to how much 15 is delivered to the grid. 16 But, as a simple assumption, if we see 17 a steady trend of increased interconnections for 18 PV, for example, and similar relationships of how 19 much is delivered to the grid, I would say maybe 20 it's another 250,000, as a rough measure, maybe 21 300, on that order, as opposed to doubling. 22 Q Okay. 23 (Davis) And then, I could also provide an update 24 of, you know, what we've seen year-to-date, in

```
terms of installations, and some estimate of what
 1
 2
         the path is, in terms of "where do we think we'll
 3
         be by the end of the year?"
 4
               And, really, where I was going was, you
 5
         know, is this -- is this a pilot program?
 6
         this something that's expected to continue into
 7
         the next rate case? What is the Company's, you
         know, position on this?
 8
 9
         (Davis) Yes. The model that we're implementing
10
         is based on an assumption that we would continue,
11
         as an interim -- on an interim basis, and that,
12
         in the next rate case, we are required to, and
13
         have agreed to, submit a decoupling -- revenue
14
         decoupling proposal or a decoupling proposal of
15
         some kind, I think it's revenue decoupling. And,
16
         at that point, for example, if a revenue
17
         decoupling methodology was applied, this LBR
18
         mechanism, and I think this would also apply to
19
         energy efficiency, where we have LBR, but those
20
         would terminate, and would be replaced by a
21
         decoupling mechanism that decouples the sales
22
         from the revenue.
23
                   What this interim measure is doing is
24
         capturing, with an assumed set of sales, as to --
```

```
to design rates, as customers install
 1
 2
         behind-the-meter generation, that reduces those
 3
         sales. But we've designed rates based on the
 4
         test year.
 5
                   So, between the last rate case and that
 6
         set of sales, and the next rate case and the
 7
         outcome, presuming that there would be a
 8
         decoupling mechanism as I described, that the LBR
 9
         mechanism would then terminate, the one that we
10
         have here.
11
    Q
         That's very, very helpful, Mr. Davis. Thank you.
12
         (Davis) You're welcome.
13
         And I think there's -- are there any other LBR
14
         mechanisms, inside or outside the RRA? We know
15
         about this one, obviously. We know about energy
16
         efficiency. Are those the only two LBR
17
         mechanisms that you're aware of?
18
         (Davis) That's correct.
    Α
19
         Okay. Perfect. Very helpful. Okay. Thank you,
    Q
20
         Mr. Davis. That's all I have for Exhibit 4.
21
         (Davis) You're welcome.
    Α
22
    Q
         I'll turn back to Exhibit 1. And I'll start on
         Bates Page 010. And this is a question for
23
24
         anyone on the panel.
```

But my first question is, you know, you talked earlier about, you know, the trees being trimmed at least every four to five years,

Enhanced Tree Trimming along the main backbone.

And, so, my first question is, in testimony earlier, it was mentioned that "1,200 out of the 1,600 miles for ETT were already complete". And, if Eversource is doing 150 miles a year, does that mean ETT ends in about four years, and you'd be finished with that program? (Allen) Yes, that's what I said earlier. We're not really doing 150 miles a year, though. That was our goal when we first started the program. And it is an expensive treatment of the circuitry.

So, as we've gotten to this point, two-thirds of the work done, three-quarters of the work done, it's not as -- it doesn't show up as much as something that we need to attack at 150 miles a year. But we're still -- we want to complete what we told the Commission we would complete. So, we're probably looking at 40 to 50 miles a year, and just doing it on those miles that were already scheduled for the circuitry

```
1
         that year.
 2
         Okay. So, in coming rate cases, we could expect
         to see ETT again, because it won't be complete
 3
 4
         anytime soon?
 5
         (Allen) I think that would be a good assessment,
 6
         yes.
 7
    Q
         Thank you. Is this program, you know, the
 8
         methodology you're using with ETT, the
 9
         methodology you're using with, you know, every
10
         four to five years, is that the same, or each
11
         were identical, but is that a similar process or
12
         the same process as what you're using in
         Connecticut and Massachusetts?
13
14
         (Allen) It certainly started that way in both
    Α
15
         states. There have been some changes to both
16
         programs.
17
                   Connecticut is still doing an ETT, but
18
         they're also doing it on laterals. So, areas
19
         that have a lot of customers on a lateral line,
20
         we haven't done that. We've done just backbone
21
         lines where we could get it accomplished.
22
                   And then, in Massachusetts, they
23
         switched to something called "RTW", which is
24
         "Reliability Tree Work". And that encompasses an
```

```
1
         ETT-type program.
 2
                   CMSR. SIMPSON: Can I ask a quick
 3
         question on that?
 4
                   CHAIRMAN GOLDNER: Yes.
 5
    BY CMSR. SIMPSON:
 6
         When you say "backbone", do you mean like the
 7
         Company's sub transmission 34.5 kV system?
 8
         (Allen) That is included. But what we mean, in
 9
         the veg. world, which might be different than
10
         Mr. Johnson's engineering world, is from the
11
         source to the first protective device.
12
                   CMSR. SIMPSON: Okay. Thank you.
13
         That's helpful.
14
    BY CHAIRMAN GOLDNER:
15
         And just following up on that, is there, when you
16
         look at the other states, and specifically
17
         Connecticut and Massachusetts, and you look at
18
         your history there, you look at your history
19
         here, is there anything that you would say to the
20
         Commission, in terms of something that you would
21
         want to do differently moving forward?
22
    Α
         (Allen) Yes. Thank you. I've worked in all
23
         three states. I had 17 years in Connecticut, and
24
         I ran the Massachusetts and New Hampshire program
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from 2013 to 2018. So, I have some background in
 1
 2
         both of those states.
 3
                    The thing that has worked recently, in
 4
         Connecticut, is partnering with towns and the
 5
               We haven't received necessarily funding
 6
         from the DOT or from towns, but we've been able
         to partner with them, such as our contractors do
 7
         the work, and the DOT or the town provides the
 9
         flagging. They do the outreach, in some cases,
10
         and they also do the wood pick-up.
11
                   So, significantly more productive, for
12
         us to be able to not have to pay for flagging.
13
         To just go down the road, and whatever budget
14
         line item we had for that circuit, we can realize
15
         the full extent, as opposed to paying for traffic
16
         control.
17
                    So, if we could find a way to do that
18
         in the future, that would be something that would
19
         help us.
20
                   CMSR. SIMPSON: Could I ask a follow-up
21
         on that?
22
                   CHAIRMAN GOLDNER: Of course.
23
                   CMSR. SIMPSON: Thank you.
24
    BY CMSR. SIMPSON:
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1
         So, how does that -- how do you structure that
 2
         program in Connecticut? Like, does the DOT have
 3
         tree work that they are wanting to do, and then
 4
         they come to the utility in Connecticut, and you
 5
         kind of fund the overlap?
 6
         (Allen) There has been some of that. The biggest
 7
         issue came out of a panel that got together
         because of gypsy moth, which is now called
 8
         "spongy moth", emerald ash borer, and the
 9
10
         drought. So, these three things occurred in
11
         Connecticut, and, simultaneously, in the mid
12
         teens of this century. And, so, we were able to
13
         work with the state and say -- the state didn't
14
         have tree crews, they had money that they could
15
         take trees down, but they didn't have the tree
16
         crews. And the feeling was that Eversource had
17
         tree crews. And, so, they got people together
18
         from both sides, and looked at how best they
19
         could handle it.
20
                   One of the issues is, as I said, it's
```

One of the issues is, as I said, it's an aging roadside forest, and that's true in Connecticut as well, and they have a lot of oak over state highway. And gypsy moths, or "spongy moth" now, or "LDD", lymantria dispar dispar, is

21

22

23

24

the biological name for it. I'm going to keep saying "gypsy moth", I'm sorry, I've been doing it for a long time. But spongy moth kills oak trees, it's its favorite meal. And while most oaks, and specifically immature ones, can handle one defoliation, they really can't handle successive defoliations. So, when you have that, plus a drought, you have a lot of standing dead trees.

And just as an aside, on the way in today, on Route 9, in Henniker, there is an awful lot of spongy moth defoliation. If you drive out that way, you will see completely mature oak trees and maple trees that are bare of leaves right now.

So, one of the things we've tried to do is work with Kyle Lombard, who is the Forest Health Technician for the state. He's given us heat maps, showing where there is problems with certain insects, such as emerald ash borer or spongy moth. We then lay that -- overlay that on our plan for the year, and we can maybe attack some of those areas quicker, which is something that we've never done in the past. That's a

```
partnership with the state, and we just started
 1
 2
         this year.
 3
                   CHAIRMAN GOLDNER: Anything else,
 4
         Commissioner Simpson, on that one?
 5
                   CMSR. SIMPSON: No. I would just add,
 6
         that sounds like a pretty innovative program.
 7
         And I would encourage the Company to develop
 8
         those types of efforts in the future, --
 9
                   WITNESS ALLEN: Yes.
10
                   CMSR. SIMPSON: -- and bring them
11
         before us.
12
                   WITNESS ALLEN: Yes. We'd be happy to
13
         do that.
14
                   CMSR. SIMPSON: Thank you.
15
                   CHAIRMAN GOLDNER: Thank you.
16
    BY CHAIRMAN GOLDNER:
17
         All right. The next, I just wanted to run
18
         through some math. On Bates Page 013, I'll let
19
         everyone get there, of the same exhibit. It
20
         says, beginning on Line 4, that "the Company
21
         trimmed 2,594 miles of SMT/METT in 2021 at a cost
22
         of the $13.8 million." And I just want to make
23
         sure I'm doing the math right. If you're -- does
24
         that mean the Company has about 12,000 miles of
```

```
the SMT/METT, or is that about right?
 1
 2
         (Allen) We have about 12,000 miles of overhead
 3
         lines, yes.
 4
             Excellent. Okay. Good. Just wanted to
 5
         make sure I can multiply things by four.
 6
                   So, then, on Page 15, Bates Page 015,
 7
         of the same exhibit, it talks about the 2022 plan
 8
         as being, and it's Lines 1 and 2, of being "$24.8
 9
         million", which is, you know, obviously, a pretty
10
         large increase, you know, something like, you
11
         know, 10 million or something.
12
                    Is why such a large increase? And
13
         then, I didn't capture that from the previous
14
         tables we looked at, it looked like everything in
15
         2022 was flat. And you mentioned earlier that,
16
         you know, you negotiated the contracts, and
17
         everything was expected to be about the same.
18
         So, I couldn't correlate those two facts.
19
         (Allen) And I understand why. It was the 2021
20
         was netted from the phone reimbursement.
21
                    [Court reporter interruption.]
22
    CONTINUED BY THE WITNESS:
23
          (Allen) The telephone company reimbursement.
24
    BY CHAIRMAN GOLDNER:
```

```
1
         Oh.
              Okay.
 2
         (Allen) We don't -- we haven't known if we were
 3
         going to get telco reimbursement this year.
 4
         This was Consolidated?
 5
         (Allen) Yes.
         Okay. Okay. Thank you. That's very helpful.
 6
 7
         But you would say that that 24.8 run rate is the
 8
         appropriate run rate, you know, moving forward.
         Now, you're going to have an increase in '23 to
 9
10
         '24, because of the costs?
11
         (Allen) We expect so, yes. So, the 24 million is
    Α
         representative of the miles that we have
12
13
         scheduled times the cost per mile, which was put
14
         out in an RFP, and we have five different costs
15
         per miles, because it's five different
16
         contractors. But it was all negotiated by our
17
         procurement agent.
18
                   And I think it's more competitive than
19
         it is in Massachusetts and Connecticut.
20
         What's the spread on those costs per miles from
21
         those five companies? Do you have a pretty tight
22
         spread or you have -- or is it pretty wide?
23
         Would you plus or minus 10 percent, plus or minus
         100 percent?
24
```

```
1
                   Well, probably not "minus 100 percent",
         but --
 2
 3
    Α
         (Allen) Right. I would think, I would be
 4
         comfortable saying our low is in the 5,500
 5
         range, --
 6
    Q
         Okay.
 7
         (Allen) -- per mile, and our high is in the 9,000
    Α
 8
         range.
 9
         Nine thousand. Okay.
10
         (Allen) Those are not exact figures, but
11
         estimates.
12
         Yes. No problem. And are you able to sort of
13
         drive the load -- or, drive the work into the
14
         lowest cost bidders, or is that -- did they also
15
         negotiate a number of miles in the agreement?
16
         (Allen) So, we put out the twelve different area
17
         work centers we have, we put out to bid what the
18
         amount of miles that are going to be done in each
19
         year for the next four years. And then, some
20
         contractors choose to bid on all twelve. Some
21
         choose not to, they pick, where they might have a
22
         labor force issue, they might not bid, where they
23
         do have a labor force, they will bid. So, it
24
         gets driven by kind of supply-and-demand on that,
```

```
1
         as to whether there are crews available to do the
 2
         work.
 3
    Q
         Okay. Okay. That's very helpful. On Bates
 4
         Page 012, it says that you "routinely audit the
 5
         vegetation management work performed." Can you
 6
         just share maybe your top, you know, one or two
 7
         findings? When those audits are performed, what
 8
         did you find?
         (Allen) Great question. Oftentimes, so, it's
 9
10
         eight feet to side is our spec from the primary,
11
         ten feet below, and fifteen feet above. More
12
         often than not, it's not necessarily a quality
13
         issue, although we do see occasionally bad cuts,
         what we would consider "bad cuts"
14
15
         arboriculturally. More often than not, it's the
16
         overhang hasn't been achieved. And it could be
17
         because they had a 50-foot bucket, and then
18
         needed a 60, and they tried to, you know, get as
19
         much as they could.
20
                   But I would say we do a 100 percent
21
         audit. We have it done usually by March of the
22
         following year. So, we can't, obviously, look at
23
         something on December 30th that was trimmed on
24
         December 29th. We're continually moving that.
```

```
1
                   But I would say, in general, our
 2
         biggest concerns would be overhang. And that's
 3
         purely because of the size of the trees and the
 4
         size of the equipment on the job.
 5
         And I noticed in I believe it was your testimony
 6
         that, if the work wasn't performed adequately,
 7
         there's a 12-month period when the company has to
         come back and do it at no additional cost?
 8
 9
         (Allen) That is correct. Yes. And, so, we call
10
         those "go-backs". And we meet with them every
11
         month and go over that list, and make sure
12
         they're on top of it. So, we don't end up in a
13
         12-month situation. That's the worst case
14
         scenario, because we want those things taken care
15
         of, so we can consider that circuit to be
16
         complete.
17
         Okay. Very good. Is the Company exploring,
18
         either itself or with contractors, any new
19
         technology to bring down the costs over time?
20
         (Allen) So, there is new technology out there,
21
         two things we tried in the last couple of years.
22
         One is, sometimes people call it a "giraffe" or a
23
         "SkyTrim". It's a "Jarraff", antiquated, like
         Kleenex, everybody calls stuff "Kleenex", even
24
```

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though it might have a different brand name.

"Jarraff" is a brand name, and most people call
that type of unit a "Jarraff".

What it is is a tractor, with about a 40-foot hydraulic boom on it, that has an articulating saw on the end. Great piece of equipment for the right application. The concern is, you have to be between the wires, and usually the stone wall. It's not something you go down the street, because the trees are on this side of the wires [indicating], you're on this side [indicating]. So, you got to be closer to the trees with it. And you can just cut it, you don't necessarily hold it, like you would with a bucket truck or a rope. So, it's a specialized piece of equipment. It has its place for it. And I think, if you were to go down south, you would find, and "south" being Georgia and Texas, I was in Texas last week, if there's 20 trucks in a yard, 18 of them would be the SkyTrimmer/Jarraff, because it's flat, and the trees aren't as big, and you can get on the inside of the wires.

When you come up here, you see 20

pieces of equipment, you're going to see 19 buckets and maybe one SkyTrim.

That doesn't mean it's not something we can use. It is more productive, going down the road, it gets down there faster, it doesn't have to set up as many times. But you still have to pick up everything it cuts. Whereas, with a bucket truck, you've got two folks there, and they're chipping as they go.

We have found that one of the things
that works best is to mow the brush that's been
cut after, and "mow" is a little bit of a benign
term for that piece of equipment, but it really
just chews up everything that it runs over. And
that works, but, again, you're putting two pieces
of equipment on a place where we used to put one.

If I can give you kind of an idea, across the Eversource, all three states, an average bucket crew does about half a mile of work per week. So, if you were to look at a mile of line, and this isn't true in every circuit, but 30 sections would equal a mile of line, on average. So, if they do three sections a day, for five days, they get a half a mile. And

that's completely done, cleaned up. The SkyTrim unit, or Jarraff, in theory, in the right situation and the right application, perfectly flat, not have to worry about overhang, you could conceivably do three to five miles a week. So, it is much faster. But you still have to come back and clean it up, and it doesn't always make the best cuts. So, there's a quality issue.

But, long answer to your question "Are we looking into things?" We've looked at it, we've studied it. We think there's places for it.

What I think we'll do in the future, is we're highlighting every map that we used this thing on. So, then, when we go out to bid next time, we can say "These are Jarraff or SkyTrim miles, these are bucket miles", which should get us a better price.

So, is there savings? I hope so. But that's the only way I can predict that it might happen, is if we tell the contractor where they used it and where you can use it again, which is a little bit labor-intensive for us to go out and find those spots for them. But it is something

we've used.

We also tried the helicopter, with the 90 sawblades hanging from it. I don't know if you guys saw that at all on TV or in the paper.

We tried it in Stoddard and Antrim. It worked fantastic last year. It's a hard-to-access line, it's very remote. And this machine -- helicopter comes through, with a very adept and agile pilot, who can come through and just saw off these branches so fast, compared to what we would normally do. Again, there's a clean-up issue.

But, because it's remote, if we can talk to the property owner, generally, we just leave a lot of that stuff there. It works. It's just not something you can use everywhere, because it's pretty scary-looking when it's running.

CMSR. SIMPSON: I can imagine.

CONTINUED BY THE WITNESS:

A (Allen) And if I could just add to that? The SkyTrim unit, what's going to happen with that is we're going to get more operators who are comfortable with it. Right now, it's a totally new thing. And I can't say that I'd put just the average tree trimmer on it. We need to have them

```
1
         trained and learn how to do it.
 2
    BY CHAIRMAN GOLDNER:
         Okay. Very good. Very good. So, maybe just a
 3
 4
         couple more questions. On Bates 014, the filing
 5
         says that it "only contains preliminary
 6
         information, as the Company expects to file
 7
         another RRA adjustment later this year." Is that
         right? Are we expecting Eversource back later
 9
         this year? I thought this was the RRA hearing.
10
         So, I was confused.
11
                   CHAIRMAN GOLDNER: And I'm just looking
         at Bates 014. I'll try to find the line number.
12
13
         People look baffled.
14
                   MS. RALSTON: So, I think what this is
15
         referencing is that we filed this in March, and
16
         then we filed the updated information on April
17
         29th.
18
                   Was that what you were going to say,
19
         Marisa?
20
                    (Witness Paruta indicating in the
21
                   affirmative.)
22
                   MS. RALSTON: Yes.
23
                   WITNESS PARUTA: Correct.
24
                   MS. RALSTON: So, these reports were
```

```
filed, and then the actual rate information
 1
 2
         followed a couple months later.
 3
                   CHAIRMAN GOLDNER: Okay.
 4
                   MS. RALSTON: I think that's the
 5
         reference, yes.
 6
                   CHAIRMAN GOLDNER: So, this is the --
 7
                   MS. RALSTON: There will be nothing
 8
         else this year. Yes, you have everything.
 9
                   CHAIRMAN GOLDNER: Okay. Good. Very
10
         good. Thank you. Okay, that's very helpful.
11
    BY CHAIRMAN GOLDNER:
12
         Just maybe a last clean-up question. We talked a
13
         little bit before about the five vendors, and the
         cost per mile, 5,500 to 9,000.
14
15
                   What did that look like in the prior
16
         cycle? And what are you anticipating in the next
17
         cycle?
18
         (Allen) Frankly, I don't know what to anticipate
    Α
19
         in the next cycle. One of the reasons is, we
20
         don't know how hard it's going to be to get
21
         crews. It's been very, very difficult to get
22
         crews.
23
                   So, bringing Wright and Nelson in was
24
         really good for us, because they have access to
```

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crews all over the country. To that end, I think
 1
 2
         some of the other New Hampshire utilities are
 3
         starting to put them on their bid list, which is
 4
         good, which means we'll have more of a pocket of
 5
         crews here than we had in the past.
 6
                   As far as how it related to the last, I
 7
         don't remember the exact numbers, but I can tell
 8
         you it was significantly lower, in my mind.
         Would you, just guessing, 20 percent less?
 9
    Q
10
         (Allen) Yes. Yes, I think that would be fair.
11
         Okay. It was interesting you found a crew in
12
         Iowa, because I notice there's no trees there.
13
         So, that was -- that's a good place to find guys
14
         that need work.
15
         (Allen) Yes.
    Α
16
         So, that was -- that was good. Excellent. And
17
         my last question, I'm done with Exhibit 1. So,
18
         thank you. Thank you very much. Just moving to
19
         Exhibit 6, Bates 011, and this is the last couple
20
         of questions. I'll just find the page. All
21
         right.
22
    Α
         (Paruta) Yes, Chairman Goldner. I am there.
23
         Thank you. Thank you very much. So, I'm just
24
         trying to follow the money flow. I don't quite
```

1 grasp what's going on here. 2 So, the PUC and DOE costs, OCA costs, are gathered up, including the consulting costs, 3 4 and those are divided up between the utilities. 5 And we're looking at Eversource's portion of 6 that. So, so far so good? 7 Α (Paruta) Correct. 8 Okay. Okay. And then -- and then, you know, so, 9 for example, on here you've got a bunch of 10 different docket numbers, I'll just start at the 11 top, so, "DE 20-092". 12 How does the money find its way into 13 that docket? If there's, you know, costs 14 associated with that docket, I assume that those 15 costs are consolidated in that docket, and that 16 the costs are moved into that particular bucket. 17 Is that -- is that right? Or what happens with 18 respect to the money, after it flows into the 19 RRA? 20 (Paruta) That's a very good question. So, the 21 docket number that's listed here is to identify 22 the work that the consultants that were hired to 23 perform, not on behalf of Eversource, but on 24 behalf of any of the state agencies. So, the

1 costs do not get booked to that docket. 2 costs are actually recorded to a work order that 3 is tracked by our department, the Revenue 4 Requirements team, to ensure that the costs, that 5 those are paid back to the agencies, in order for 6 them to refund these vendors. Those are 7 deferred. And then, our department, our Revenue 8 Requirements team, my team, will pick these costs 9 up and flush them through the RRA. These are not 10 flowing through energy efficiency, for Lines 1 11 through 3, as an example. That's a very good 12 question. 13 Okay. Okay, thank you. And the numbers are 14 fairly small. But these numbers don't hit these 15 programs. So, whether it's 16-576 or -092, the 16 costs are just transported between -- inside of 17 the RRA account, right? It doesn't -- that's the 18 only place it goes? 19 (Paruta) That's correct. Yes. The only reason Α 20 why we do list the docket numbers here is for 21 reference for purposes for, you know, those who 22 are reviewing these to know exactly what dockets 23 that these vendors were working for. It is not a 24 direct correlation in how the Company books these

1	costs at all. They are not being tracked in any
2	of these other lines of businesses.
3	CHAIRMAN GOLDNER: Okay. Okay. And,
4	Mr. Dexter, if you'll just indulge a question.
5	Would it be is it in any way
6	constructive or destructive to provide this
7	information moving forward with any kind of split
8	between the PUC, the DOE, and the OCA? It looks
9	like its all kind of bundled together today in
LO	about a \$5 million charge.
L 1	Do you would you care to comment on
L 2	any improvements in the accounting or is this
L 3	sort of satisfactory, from your point of view?
L 4	If you're comfortable answering my question?
L 5	MR. DEXTER: I am completely unfamiliar
L 6	with the internal accounting of the Department
L 7	and the Commission and the OCA. So, I think I'm
L 8	just going to take a pass on that question.
L 9	CHAIRMAN GOLDNER: Okay.
20	MR. DEXTER: I don't have anything to
21	add at all.
22	CHAIRMAN GOLDNER: Thank you. Fair
23	enough. Very good on that.
2 4	And I'll turn back to Commissioner

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1
         Simpson, and see if there's any follow-ups, from
 2.
         your perspective?
                    CMSR. SIMPSON: No, I don't have any
 3
 4
         follow-ups.
 5
                    But I would just say to Ms. Ralston
 6
         that I have made comments in other dockets with
 7
         respect to witness availability. And, today,
         having the variety of witnesses who could speak
 8
         to all of the issues in the proceeding has been
 9
10
         incredibly valuable. So, I encourage the Company
11
         to take that approach moving forward.
12
                    So, thank you all.
1.3
                    MS. RALSTON: Thank you. We will
14
         definitely take note of that.
15
                    CHAIRMAN GOLDNER: Thank you. Okay.
16
         Very good.
17
                    We can move to -- let me, just a moment
18
         here, make sure that I've got everything in
19
         order.
20
                    So, is there any redirect for the
21
         witnesses?
22
                    MS. RALSTON: There is. I just have a
23
         couple questions.
24
                    CHAIRMAN GOLDNER: Okay.
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1
                   MS. RALSTON:
                                  Okay. Thank you.
 2
                     REDIRECT EXAMINATION
 3
    BY MS. RALSTON:
 4
         Ms. Paruta, do you recall a line of questioning
 5
         earlier from the Department of Energy regarding
 6
         the property tax adjustment related to an
 7
         overcharge by the Town of Nashua?
 8
         (Paruta) Yes, I do.
 9
         And I know we have a pending record request.
10
         But, just for purposes of clarifying the record
11
         today, is the results of the adjustments that we
12
         discussed earlier related to this overcharge to
13
         hold customers harmless?
14
         (Paruta) That is correct. We held customers
    Α
         harmless in the RRA mechanism in 2020 from the
15
16
         overbilling. And we also held customers harmless
17
         in 2021. So, we negated the transaction entirely
18
         in 2020 and entirely in 2021, correct. Customers
19
         were held harmless in both years.
20
                   MS. RALSTON: Thank you. Nothing
21
         further.
22
                   CHAIRMAN GOLDNER: Okay. Thank you,
23
         Attorney Ralston.
                   We can release the witnesses. And, on
24
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1 behalf of the Commission, I'd just echo 2. Commissioner Simpson. Appreciate the excellent 3 witness testimony today. Thank you very much. 4 And the witnesses are released. You may -- you 5 can stay there, if that's more comfortable, or 6 return to the larger area, or whatever your 7 preference is. Okay. And, without objection, we'll 8 strike ID on Exhibits 1 through 6, and admit them 9 10 as full exhibits. 11 And we'll hold the record open for the 12 record request. And maybe I'll ask the Company, 1.3 if they're comfortable with the earlier 14 description? Or would you like a summary, a 15 resummary? 16 MS. RALSTON: I think I have good 17 notes, but I'll defer to Ms. Paruta. Would you 18 feel comfortable with the record request or do 19 you need a summary? 20 WITNESS PARUTA: The intensity of the 21 conversation, I apologize, could we have a read? MS. RALSTON: Okay. 2.2 23 WITNESS PARUTA: I would appreciate it. 24 MS. RALSTON: Sure. A summary would be

helpful. 1 2 CHAIRMAN GOLDNER: Okay. 3 WITNESS PARUTA: Thank you. I lost 4 track of what we're providing and what was 5 concluded was beneficial on the record. 6 CHAIRMAN GOLDNER: No problem. So, 7 we'll make it "Exhibit 7". And we'll -- I'll just kind of pencil in, if we could do it -we'll review it in a second, but we'll ask for 9 it -- would a week be enough time? I'll tell you 10 what, let's make it in a week's time. And then, 11 12 if it turns out to be longer than expected, we 1.3 can come back and lengthen it, if needed. But I'll just mark down "6/30" for a due date. 14 15 MS. RALSTON: Okay. Thank you. 16 [Exhibit 7 reserved for record request.] 17 CHAIRMAN GOLDNER: And then, we'll go 18 to the summary. And I'll actually, Mr. Dexter, I 19 can try and summarize, although I like your 20 summary better than my notes. If you're 21 comfortable summarizing, that would be very 2.2 helpful. If not, I can try to run through it. 23 MR. DEXTER: Yes. I'd be happy to, 24 because the question still exists in my mind.

So, the record request, as I understand it, will now have an (a), (b), and (c). And the first part, (a), they'll all reference Exhibit 6, Bates Page 025, and Part (a) of the record request focuses specifically on Line 236, and it asks for a detailed breakdown of the credit adjustment that's made of \$239,222.

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And this isn't part of the record request, but my understanding is that that's going to include a number of entries that true up estimated property tax bills with actual property tax bills.

And, in addition to that, it's going to address the \$716,580 adjustment made to the Town of Nashua.

So, what I'm envisioning, what the Bench, hopefully, is envisioning is a spreadsheet of some sort, with a bunch of entries that totals \$239,222. And that is an adjustment that's made to Column C, which flows into the RRA directly dollar-for-dollar.

So, that's Part (a). Again, most of that wasn't the record request, that was my explanation.

Part (b), the record request would focus on Exhibit 6, Bates Page 023, Line 140, for "Nashua". And it would be to explain the nature of that \$716,580 adjustment, and why that adjustment is necessary in Column F, if that same number appears in the background provided in response to Part (a) of the record request.

Part (c) was going to be to, and I

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Part (c) was going to be to, and I think I would recommend we keep Part (c), would be just to verify that the amount of property tax expense recorded on the Company's books is \$50,610,359, and to indicate what account that's held in.

And then, Part (d) would be to reconcile that amount of 50,610,359, with an amount that's tyable [sic] to the Company's FERC Form 1, which gets filed with the Commission.

CHAIRMAN GOLDNER: Very good. Is the Company comfortable with the record request? Any questions?

WITNESS PARUTA: Yes, sir. We're comfortable.

CHAIRMAN GOLDNER: Okay. Thank you. So, that will be "Exhibit 7", and there's an (a),

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1
         (b), (c) portion.
 2.
                   Is 6/30 acceptable to the Company?
 3
         June 30th? Or does the Company need more time?
                   MS. RALSTON: Marisa, is a week
 4
 5
         acceptable?
 6
                   WITNESS PARUTA: I'd have to take it
 7
         back to the experts. But could we go with June
         30th, and, if we request an extension, is that
 8
         appropriate, Chairman Goldner?
 9
10
                   CHAIRMAN GOLDNER: Yes. That would be
11
         fine. And if you think you're -- it's stretching
         it to be ready by then, it just affects when we
12
         can get the order out. So, it's to everyone's
1.3
14
         benefit to move quickly as possible. But, if you
         need more time, we can extend it to say the 6th
15
16
         or 7th of July. The July 4th is in there, so --
17
                   MS. RALSTON: Do you want to extend it,
18
         Marisa, and then file it as soon as we can?
19
         we don't have to worry about an extension
20
         request?
2.1
                   WITNESS PARUTA: Perfect.
2.2
                   MS. RALSTON: Okay.
23
                   CHAIRMAN GOLDNER: Yes. That will save
24
         everyone some time.
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1
                    MS. RALSTON:
                                  Yes.
 2.
                    CHAIRMAN GOLDNER: Yes.
 3
                    MS. RALSTON:
                                  Okay.
                    CHAIRMAN GOLDNER: So, let's make it
 4
 5
         July 7th as the due date. And then, the
 6
         Commission would appreciate filing it earlier, if
 7
         available.
                    MS. RALSTON: Understood.
 8
 9
                    CHAIRMAN GOLDNER: Thank you. Okay.
10
         Very good.
11
                    So, I think we can -- are there any
         further issues to discuss, before we move to
12
1.3
         closing?
                    [No verbal response.]
14
15
                    CHAIRMAN GOLDNER: No? Seeing none.
         We will begin with Attorney Dexter, and the
16
17
         Department of Energy.
                                Thank you, Commissioners,
18
                    MR. DEXTER:
19
         for the opportunity to ask a lot of questions
20
         today. And we appreciate the answers given by
2.1
         the Company.
2.2
                    We, at the Department, are generally
23
         supportive of the RRA that's proposed. I should
24
         start with that.
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In the course of reviewing the materials, we identified what we thought were three or four issues, and all of them have essentially been resolved, with the exception of the property tax issue.

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We appreciate the Company's refiling of the rate case expenses to exclude the interest charges, as we viewed that as contradictory to the PUC rules. And we appreciate that the Company agreed with that and removed those.

With respect to the questions I had about the other interest -- interest on other over- and under-recoveries, Ms. Paruta's explanations today made sense to me and to the Department. And, so, we will not be pursuing any further change on the basis of that.

Primarily, the answer that was most convincing was the point that all of these expenses have been incurred in prior years. They weren't current expenses that might be expected to be, you know, incurred over the course of 2022. These were all incurred in 2021.

With respect to the property tax adjustment, we agree with Eversource and Ms.

Paruta that the Settlement does call for reconciliation to property tax expense. And that's what was approved. So, that's what's in place for the Company. So, it's really not, I don't think, necessary to debate "which is better?" Should we be reconciling to a bunch of bills or to property tax expense. So, we will support a reconciliation to property tax expense.

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If, in fact, as Ms. Paruta said, the \$50,610,359 is the property tax expense, then it would seem that we would have no problem with the reconciliation as proposed.

That being said, if upon examination of the adjustments that flowed into the per books property tax expense indicates an item that shouldn't be there, potentially, a double-counting of this Nashua \$716,000, we would think it would be appropriate, in that instance, not to reconcile to the property tax expense per books, because it wouldn't -- it wouldn't make any sense to ask customers to pay for something that never should have been on the books in the first place. And I think that's understood. Any time you reconcile something to per books, the

books have to reflect reality.

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So, I believe the record request will clear all that up. If, in fact, it's demonstrated that this \$50,610,000 number is the appropriate per books number, we believe then the adjustment is calculated appropriately. But we will reserve judgment on that until the record requests come in.

And, as I pointed out earlier, if it turns out this is something that needs more time to review, we ran into a situation like that last year with the RRA. And we were able to work that out and reconcile it after the order was issued. It's preferable to do it during the pendency of this case, and that's what we will shoot for. But I just throw that out as a potential option.

So, with all that said, we are generally supportive of the RRA, as filed.

Thank you.

CHAIRMAN GOLDNER: Thank you, Attorney Dexter. Just quickly, before we move to the Company.

When the Department of Energy sees the record request, let's say, on July 7th, how much

1 time -- I think the Company is looking for the 2. rate to begin August 1st. So, I'm just trying to 3 make sure that we don't issue an order too soon 4 or too late. Can you give us some thoughts on 5 how long you would expect the Department of 6 Energy to need to evaluate that record request? 7 MR. DEXTER: I'm just going to consult 8 the calendar, which happens to be on my phone. So, I'm not checking messages or anything. 9 10 CHAIRMAN GOLDNER: And then, in 11 parallel, Attorney Ralston, I was just going to 12 ask, when you -- when the Company needs the 1.3 order, in order to implement this by the first of 14 August? 15 MS. RALSTON: I think I will have to 16 defer to Ms. Paruta. But I believe it is 17 sometime in the last week of July, at the latest. 18 Hopefully, I'm not putting her in a corner. 19 WITNESS PARUTA: I have Mr. Davis on 20 the call, who is much more intimate with the IT 21 ask. So, Mr. Davis, would you mind answering 2.2 that question? Would that be acceptable? 23 And I don't know if Mr. Davis is --24 CHAIRMAN GOLDNER: I think the answer

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1
         is "yes".
 2.
                   WITNESS DAVIS: Apologize. It took me
         forever to find the button.
 3
 4
                    You know, I think, recognizing these
 5
         are price changes, we do have a number of price
 6
         changes that we're seeking approval of. So,
 7
         timingwise, I'm looking at the calendar, which is
         as well on my phone, I think, was the proposal or
 8
 9
         the suggestion a week's advance notice for a
10
         final order?
11
                    CHAIRMAN GOLDNER: Yes, I think what
         we're talking about --
12
1.3
                   WITNESS DAVIS: I think that might
14
         synchronize well with the other -- Sorry,
         Chairman.
15
16
                   CHAIRMAN GOLDNER: Yes. No, that's
17
         okay. No, I'm sorry. So, I think you're asking
18
         for an order by July 25th, a week prior to the
19
         August 1st implementation. Is that what you're
20
         saying, Mr. Davis?
2.1
                   WITNESS DAVIS: Correct.
2.2
                    CHAIRMAN GOLDNER: You need about a
23
         week to --
24
                   WITNESS DAVIS:
                                    I know -- I thought we
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{DE 22-010} {06-23-22}

had asked for the 15th for one of the rate items, but I believe that would be sufficient, in synch, you know, synchronizing with all the other rate changes, yes.

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CHAIRMAN GOLDNER: Okay. So -- okay. So, moving back to the Department of Energy, how long would you need, Mr. Dexter?

 $$\operatorname{MR.}$$ DEXTER: Well, I guess it -- I guess it depends on what it says.

CHAIRMAN GOLDNER: What it says.

MR. DEXTER: But I would think that that either -- that, by July 15th, we would either recommend approval, or recommend that this issue be investigated. You know, that the rate may be approved, subject to further review, after the order comes out.

CHAIRMAN GOLDNER: Okay.

MR. DEXTER: And I'm pretty sure we can come to that conclusion by July 15th.

And I would offer to the Company, if they would, you know, if they want to share anything with us before the record request comes out, you know, we're perfectly amenable to do that, you know, pending commitments in other

dockets, if they want to have a tech session or something like that.

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CHAIRMAN GOLDNER: Okay. I think that works well. So, the 7th for the record request, of July, the 15th for a reply from the Department of Energy, and an order by July 25th, seems to meet the needs of all parties. So, we'll proceed with that as the plan of record.

So, sorry for the interruption. I normally don't interrupt closings, but I thought it might be best to do it right then.

So, we'll move to a final closing with the Company, and Attorney Ralston.

MS. RALSTON: Thank you. Thank you,
Chairman Goldner and Commissioner Simpson. And
thank you to the Department of Energy for their
participation in the proceeding. As you saw
today, through the technical session and
discovery, they were able to help us identify a
few issues and resolve them ahead of today's
hearing.

The Company supports the rate request adjustment that has been proposed, as updated most recently on June 16th. And we believe we

1 have demonstrated, through the filings and 2. testimony this morning, that the proposed rate 3 adjustment has been calculated accurately and 4 appropriately to allow approval. 5 I do note we have the record request. 6 We appreciate Department of Energy's offer to do 7 some further investigation, if necessary. But it is our position we will be able to clarify this through the record request, and hopefully have 9 10 everything wrapped up by August 1st. 11 So, thank you to everyone for your time this morning, and afternoon. 12 1.3 CHAIRMAN GOLDNER: Thank you, Attorney 14 Ralston. Thank you, Attorney Dexter. 15 So, I'll thank everyone, and, in 16 particular, the excellent witnesses today. 17 thank you, everyone, for taking the time this 18 morning and this afternoon to meet. And we'll take the matter under 19 20 advisement, and issue an order by July 25th. 21 are adjourned. Thank you. 2.2 (Whereupon the hearing was adjourned at 23 2:04 p.m.)

24